



Warsaw, 29 September 2016

Dear Customers,

we wish to inform you kindly that during the long November weekend, i.e. **from 10 to 14 November 2016**, there will be the final stage of the merger of IT systems of Bank BGŻ BNP Paribas SA, hereinafter referred to as "the Bank," under the combined Bank BGŻ SA and BNP Paribas Bank Polska SA.

With respect to the above, from 11 November 2016, the Table of Commissions and Fees charged from Business Customers (Micro Enterprises) will change.

The amendments aim at standardization of the Bank's offering and providing new solutions and products to satisfy your expectations even better.

Below we present the most important information on changes resulting from the migration:

## ■ Accounts and deposits

- All **account numbers will remain unchanged**.
- **Account interest rates** valid before the merger will remain unchanged.

## ■ Bank cards

- All cards remain valid (pursuant to the expiry date on the card), PINs to cards and card limits will not change.

## ■ Internet banking (BiznesPl@net)

- The BiznesPl@net platform will remain unchanged.
- The User's identifier and login will not change.
- The transaction authorisation will not change.

## ■ Telephone banking (Call Centre)

- The existing service of the Call Centre will remain unchanged.
- The identifier and PIN to log in to telephone banking services will not change.

## ■ Commissions and fees

- From 11 November 2016, the Table of Commissions and Fees will be amended.
- The amendments are specified in Enclosure no. 1 to the letter. The Enclosure presents the list of amendments introduced into the Table of Commissions and Fees.
- Price terms agreed on individually will remain in force.

## ■ Limitations in access to the Bank's services from 10 to 14 November 2016

- On 10 November 2016, branches will be opened till 2:00 p.m.
- From 6:00 p.m. on 10 November to 8:00 a.m. on 14 November:
  - 1) BiznesPl@net Internet banking will not be accessible,
  - 2) telephone banking - the Call Centre - will be available for information only.

**Should you need to stop a payment instrument (including a card and contactless medium), please immediately contact the Bank's Call Centre at the telephone number of 801 321 123.\***



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#### ■ Contact with the Bank

At the telephone number of **+48 22 548 29 05\*** we have launched a special hotline to answer any questions related to the planned change of the Bank's systems.

\* the connection fee specified in the operator's price list.

We address this letter to you as Business Customers running business activity, including a production activity in agriculture. In the near future, you may also receive additional information from our Bank in connection with holding other specific products and services under agreements you have signed with Bank BGŻ BNP Paribas SA.

Yours faithfully,

Marcin Grabiszewski  
Director  
Product Development (Micro) Department