

NEW ONLINE Banking



GOonline is an electronic banking service relying on **simple**, **modern and intuitive use**. It is based on a new-generation system — developed using the **latest technological and design trends**. In response to your needs, we created an easy-to-use tool to give you the **feeling of full financial control and security**.

DISCOVER THE ADVANTAGES AND KEY FUNCTIONALITIES OF GOONLINE:



All products on one screen

The start screen displays information about your products, including your account, credit card or credit card balance, as well as the latest five transactions.



Transfers made simple

Your five most frequently made transfers are always at hand. You do not need to re-enter data for previously made transfers. If you repeat a transfer, the data will be automatically entered.



Convenient access to your account status

Assign your own names to products, and if you have more than one account, choose the default account to have quick access to the necessary data.



Control over your expenditures

You can set transfer limits¹ and card transaction limits in order to control your budget and ensure the safety of your funds.



Flexible card management

You can activate and de-activate contactless payments on your card at any time, change the card's PIN as well as temporarily block the card or change transaction limits.



You choose your login method

We provide several login methods and you decide which one suits you best.



Complaints

You can contact a Consultant via chat.

FIRST LOGIN

Below you can find the instructions on how to log into GOonline online banking for the first time.



Go to the website <u>www.bnpparibas.pl</u> and click Zaloguj się ("Log in").



Choose the GOonline tile and click Zaloguj się ("Log in").





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At the bottom of the login page, click Polski and select English to change the language. Next enter the ID/login assigned by the Bank and click "Next".



Enter the one-time password for the first login, which will be sent via SMS, and click "Next".





Select your login method:

- traditional password requires entering the password each time,
- masked password requires entering randomly chosen characters from the password, which are different for each login. The other characters will be masked.



DOMESTIC TRANSFERS

With GOonline, transfers are quick and convenient!



Transfers made simple

You no longer need to re-enter data for previously made transfers because a new transfer form will be automatically completed with data that you provided before.



Instant transfer

The recipient's account will be credited with the funds within several minutes. The fees are charged according to the Table of Fees and Commissions available at www.bnpparibas.pl

Below you can find the instructions on how to make a domestic transfer.



After logging into your GOonline profile, click the "Transfers" tab.

Desktop Transfers My Fil	nances History Produ	cts And Services Contact			4
wallable funds				All your assets	reld.
Karta Fredytowa Mastercard s. sor war D Matter 7 249 sz r.n. 381,er r.n.				Accounts (2) 18 840,74 PLN Foreign currency as 201.85 EUR	> ccounts EUR (1)
COMPLETE, TRANSPER	REARY CARD DEET			Foreign currency at 5 996,66 USD	ccounts USD (1)
Most often used transfer recipients	AN AN	\odot		16 406 928,75 PLN	,
	Andrzej Anne	Add recipient		Show m Puture payments	Collapse -
transaction history				Pomocna Katarzyna 2029 04 28	123,00 DKK >
Dece Trie		Transaction type	Angunt	Pomocna Katarzyna 2018 05.31	0,01 USD >
Wednesday (B) Utworzenie blok	ady przez LDX	Hold	-1 100,00 PLN (Hold)	123 2029 06 02	0,05 PLN >
TJESERY . Faktura nr Przekazanie własne, Kwota V., Account settlements -		-100,00 PLN ~	Show more		



Define your individual password, which will be used for logging into online banking.





Transaction history

In addition to basic transaction data, you can add tags or descriptions to your transactions and download confirmations in PDF format.

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Telephone top-up

Top up your own or someone else's phone whenever you want.



Enter the account name and number and the system will recognise the transfer type. Next, complete the form fields with appropriate data.

		- and a standard and a standard		
	New transfer	Scheduled payments Pho	ine top up recipients	
		Enter recipient's data		
	Payee's name (optional)			D
	vee's account number			
Pay	ee's account number			
		NEXT		
		Or select transfer type		
7 Domestic	My own	G International	fîî Tax	Card repayment

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Choose the account from which you want to perform the transaction and complete the missing data (such as transfer amount, transfer title).



Perform authentication (depending on the selected method, you can do it via your mobile application or by entering an SMS code) **and click "Confirm"**.

New transfe	# Scheduled payments Phone top up recipients	Neurteaufar Schadulad	payments Phone top up recipients	
	Domestic transfer		Summary	
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Paveers name	Andrzej Pomocny	Payee's name	Andrzej Pomocny	
	Add address	Payee's account number	14 1140 1010 0000 5244 4400 1007 mBank D. KVVarszawa	
Payee's account number	14 1140 1010 0000 5244 4400 1007	Amount	15,00 PLN	
	mBack 0, KWarszawa 15.00 PLN	Transfer description	Transfer of funds	
Auton	After the transfer you will have on your account 7 254.02 PUN including 0.00 PUN commission	Execution date	Today	
Transfer description	Transfer of Junits	Transfer type	Standard ELX08	
Execution date	2220.08.12	Save as recipient	No	
		Commission	0,00 PLN	
	according according according (according)	Authentication	Enter SMS code No 2	
	The transfer will reach the recovert tendence and/or midday Save as recipient		Resend code	
	Create a standing order			
Cancel	NEXT	Cancel Back	CONFIRM	

For more information, go to: www.bnpparibas.pl/klienci-indywidualni/bankowosc-internetowa/goonline



Security rules

Learn about several useful rules which will help you ensure the security of your data and funds accumulated on accounts:

- Verify the address of the website, on which you make payments. Scammers frequently create websites with names confusingly similar to the real ones. Always enter the website address manually do not use links sent via SMS or e-mail.
- Make sure whether the address at which you want to log in starts with https and whether you can see a locked green padlock symbol. After clicking on it, the "issued for" field should contain the name of the website on which you want to make the transfer.
- Always read the entire message with the authentication code and check the account number to which you want to send the transfer if the data do not match, report it by contacting our hotline.
- Always verify the credibility of received messages (e-mail, SMS) concerning the coronavirus on official government websites. Do not click the links or attachments contained in these messages before verifying their credibility.
- Learn about more secure banking principles (currently available materials in Polish) at: <u>https://www.bnpparibas.pl/bezpieczenstwo</u>.

Access tutorials of GOonline at <u>https://www.bnpparibas.pl/english-info/offer/goonline</u>. The demo version of GOonline available at https://demo.goonline.bnpparibas.pl/ +48 22 134 00 00* - for domestic and international calls,
 +48 500 990 500* - for mobile calls

calls are charged at your operator's rates



The bank for a changing world

¹ Does not apply to transfers to your own accounts and trusted transfers

BNP Paribas Bank Polska S.A., with its registered office in Warsaw at ul. Kasprzaka 2, 01-211 Warsaw, entered in the register of entrepreneurs of the National Court Register by the District Court for the capital city of Warsaw in Warsaw, 13th Commercial Division of the National Court Register under KRS No 0000011571, with Tax ID No (NIP) 526-10-08-546 and share capital of PLN 147,418,918, paid up in full.