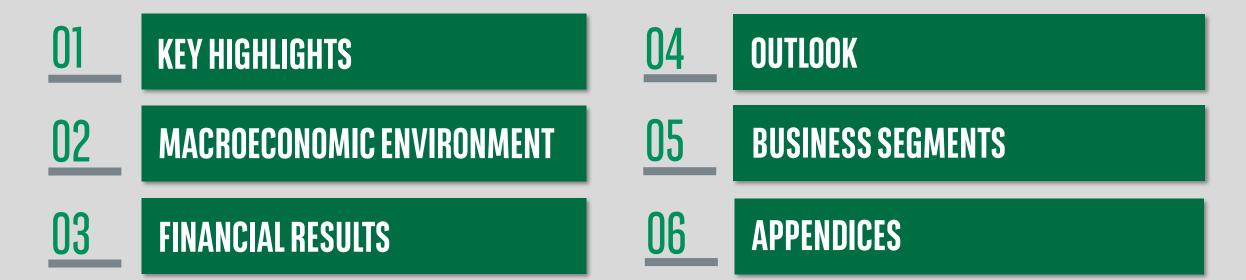
2020 26 February 2021



BNP Paribas Bank Polska S.A. Group



AGENDA







A YEAR OF CHALLENGES IN MANY AREAS - ADAPTATION TO A CHANGED ENVIRONMENT

THE SCALE OF OPERATIONS ACHIEVED AND THE BUSINESS MODEL PROVEN IN CHALLENGING CIRCUMSTANCES

STAYING FOCUSED ON SUPPORTING OUR CLIENTS & THE ECONOMY

Full operational capacity - adapting channels and methods of providing services to customer needs and the new reality

Bringing innovations & accelerating digitalization to meet changing clients' needs and behaviors

Supporting anti-crisis measures: credit moratoria, distribution of government programs, acquisition of PFR and BGK bonds

DELIVERING ON BUSINESS DURING THE PANDEMIC

Retail banking – growth in the second half of the year despite the "light" lockdown in Q4 Robust growth of deposits over the year, partial outflow of corporate balances, continued interest of individual customers in investment products

Still low demand for credit from enterprises though with first recovery signs in the last month of the year

FINANCIAL PERFORMANCE BACKED BY ADAPTATION MEASURES

Maintaining core revenues level despite
pressure – revision of pricing policy in all areas
to mitigate negative impact of interest rate cuts
Further improvement of cost efficiency –
consistent execution of synergies, further
transformation and business model adaptation
Risk management - no significant deterioration
of the portfolio quality despite the pandemic
The result burdened with the provisions for
court cases related to CHF mortgage loans

The results achieved in 2020 showed that the scale of operations and the business model built in recent years provide a solid foundation for the execution of the current strategy and adaptation to a rapidly changing environment.



THE ABILITY TO ADAPT THE BUSINESS MODEL TO THE CHANGED MARKET ENVIRONMENT

SUPPORTING CUSTOMERS AND ADJUSTMENT OF THE PRODUCTS' PRICING

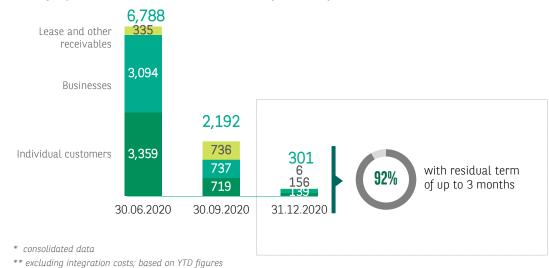
ACTIVITY DURING THE PANDEMIC TIME

Ensuring **safety measures** in branches; continued remote work (over the year on average ~99% branches available for clients, ~85% of headquarters' employees working from home)

Credit moratoria

- repayment deferral option from early April 2020 applied to credit exposure of PLN 7.3 billion of which PLN 6.9 billion expired (until 31 December)
- after 30 September 2020, only government's moratoria are available that apply to the exposures of **PLN 135.9 million**. Starting from mid-January 2021, private moratoria again available to clients
- high percentage of Bank's customers restarting repayments (96%)

Value of exposures under active credit moratoria* (PLN billion)



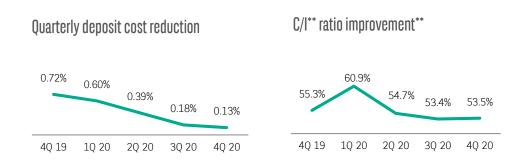
MAINTENANCE OF PROFITABILITY IN THE LOW INTEREST RATE ENVIRONMENT

Repricing activities in all customer segments, on the assets and liabilities sides of the Bank's balance sheet – partial offset of the negative effect of interest rate cuts

Revision of fees and provisions in all customer segments

Cost discipline: synergy achievement is on track; additional cost saving initiatives

Focus on the quality of loan portfolio, standardization of the cost of risk

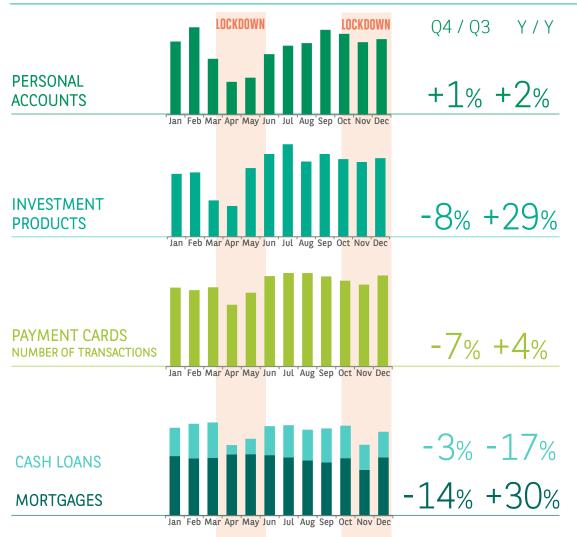




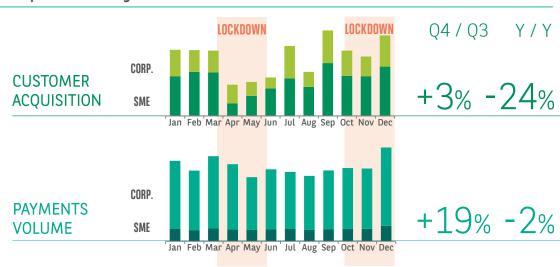
SIGNIFICANT IMPACT OF THE PANDEMIC ON THE CUSTOMERS BUSINESS ACTIVITY

O4 AFFECTED BY THE SECOND LOCKDOWN. A GRADUAL RECOVERY IN CORPORATE BANKING

Retail Banking - sales & transactional volumes trends



Corporate Banking - sales & transactional volumes trends



Despite the general decline in demand for loans from institutional customers, we completed several sizeable corporate transactions in Q4





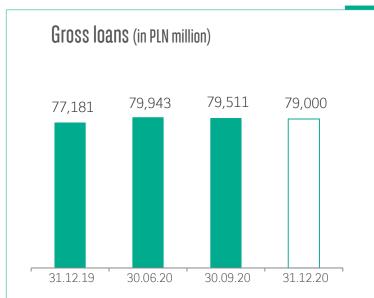






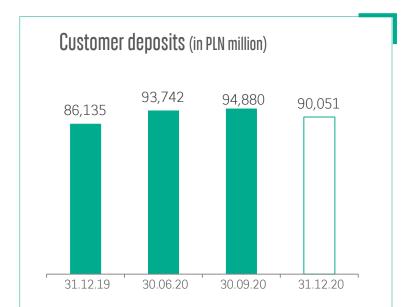
COMMERCIAL VOLUMES - FOLLOWING MARKET TRENDS

INCREASE IN LOANS TO RETAIL CUSTOMERS. PARTIAL OUTFLOW OF CORPORATE DEPOSITS

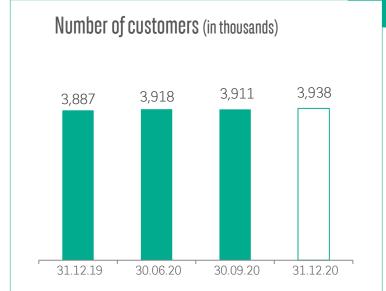


- +2.7% q/q growth in individual customer loans (+12.7% y/y) mainly driven by mortgage loans (+4.1% q/q, (+21.8% y/y)
- -3.0% q/q decrease in enterprise loans (-4.2% y/y)

Impact of the sale of PLN 856 million of impaired loans (mostly realized in Q4 2020) on the gross value of the portfolio as at year-end



- **+2.8% q/q** increase in individual customer deposits (+2.8% y/y)
- -11.4% q/q decrease in enterprise deposits (+6.2% y/y)
- +0.5% q/q growth in the number of micro entrepreneurs current accounts (+5.7% y/y)

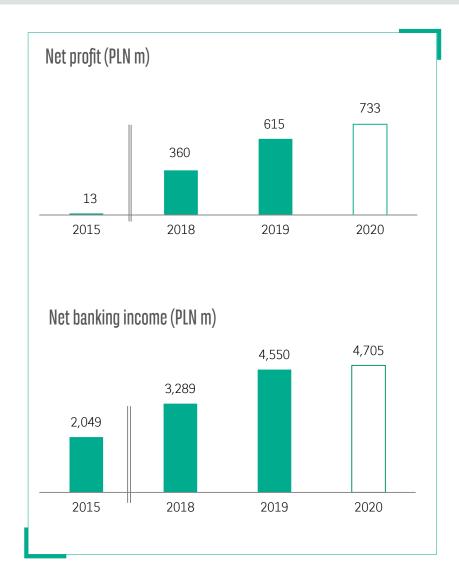


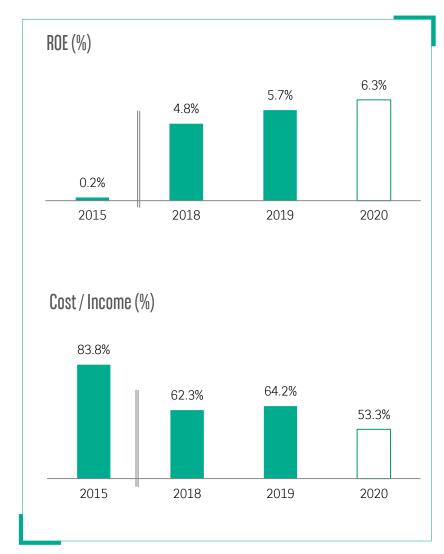
- +0.7% q/q increase in the number of individual customers (+1.1% y/y) increase in 2020 impeded by clean-up of the customer base
- +0.8% q/q growth in the number of micro, SME and corporate customers (+4.4% y/y)



ALL-TIME HIGH LEVEL OF RESULTS DESPITE THE DIFFICULT MARKET SITUATION

FURTHER INCREASE IN PROFIT GENERATING CAPACITY AND IMPROVEMENT IN PROFITABILITY





Historically the highest net profit and net banking income despite:

- PLN 236 million of additional cost of risk related to the COVID-19 pandemic,
- PLN 168 million provisions for court cases related to CHF mortgage loans,
- net interest income lower by PLN 109 million, mainly due to interest rate cuts.

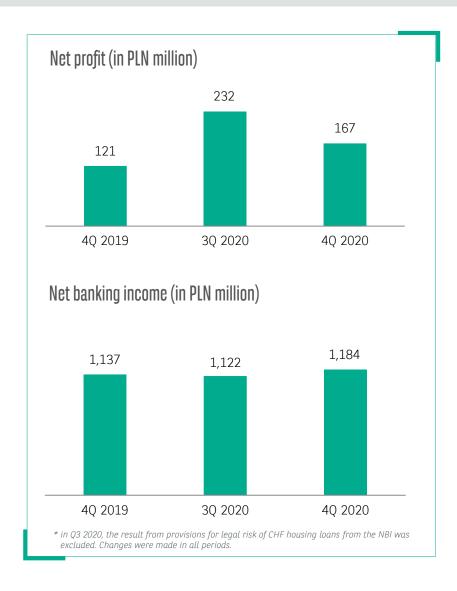
While achieved thanks to:

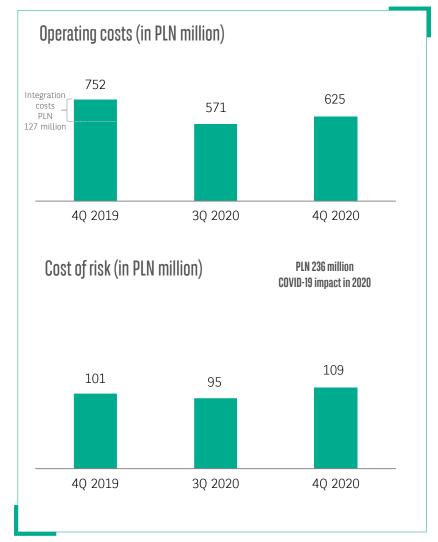
- an increase in core non-interest revenues by PLN 263 million,
- lower operating costs (lower by PLN 400 million integration costs as well as positive results of synergies and adjustment measures in the cost area),
- cost of credit risk under control (47 bp without COVID-19 impact).



SOLID RESULTS DESPITE POSTING MATERIAL PROVISIONS

CORE REVENUES GROWTH, STABLE COST OF RISK, PROVISIONS FOR CHF AND EMPLOYMENT RESTRUCTURING





An increase in the quarterly level of core revenues (by PLN 62 m,+6% q/q) despite the second wave of the pandemic and partial lockdown. Effects of adjustment measures visible in net interest, net F&C and net trading income.

Seasonal increase in operating costs (by PLN 54 m,+ 9% q/q)., including additional costs of the restructuring provision (PLN 41 m, employment optimization program).

The gross result burdened with the costs of provisions for court cases related to CHF mortgage loans (PLN 102 m).

As a result, net profit lower by 28% as compared to Q3, while higher by 38% vs. 04 2019.



CONSISTENT EXECUTION OF THE FAST FORWARD STRATEGY AND CSR & SUSTAINABILITY

KEY ACHIEVEMENTS IN EACH STRATEGY PILLAR



growth

PLN 5.6 bn of mortgage loans sold vs. PIN 4.3 bn in 2019

Effective customer acquisition; 257,000 personal accounts sold

Cooperation with renowned partners: Allegro, Decathlon and Media Saturn Holding supporting the acquisition of new customers by the Bank



Value of green financing in 2020 of almost PLN 1 billion

Long term car rent offers in cooperation with Arval

"Samodzielniak" account- an offer for parents and children supported by an educational campaign on finance "Mission Independence"

simplicity

Expanding possibilities for remote contact with bank:

C/A opening, mortgage loan application, activation of credit moratoria, applying for Finance Shield subsidies

Open banking used in Identity Verification (KYC) with remote cash loan application

Meeting booking service for all branches in the Booksy application and via Bank's website

Extension of the Autenti platform; e-signature used internally, for product selling and agreements with contractors

Improving transparency and clarity of communication

Installment purchases initiated by card at the store register (or online)

quality

"Newsweek Friendly Bank" 3rd place in Traditional Banking

& 2nd place in Remote Banking

51 branches with "facility without barriers" certificate

Sign language translations in branches and call centre



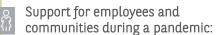
IBM Trusteer Rapport free of charge application (client protection from theft of data sent electronically)

1st place in the ranking of premium accounts made by Bankier.pl website for Moje Konto PREMIUM

Competence Centre with respect to the Anti-Crisis Shield

Customer Lab - customer knowledge center

enthusiasm



- support for the health service and social partners
- care for the safety and comfort of employees



Bank is included in the WIG-ESG stock exchange index

100% of "green" electric energy used by the Bank

"Women changing BNP Paribas" an initiative that promotes development and support of women within the organization

22.5 thousand hours worked by employees as a part of social commitment

Class scholarship program - 100 participants in 2020, PLN 24 m for the program over 18 years

digitalization

GOonline - migration completion for retail clients and shutting down of old Pl@net system

Systematic functionalities expansion of all GO ecosystem applications

1.3 m clients actively using digital channels

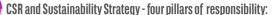
New Premium Banking offering with the Cyber package to protect user's security in the web **Elimination of paper forms** from the account opening procedure in branches and in cash deposit and withdrawal operations

EVA chatbot – Al-based solution that supports the Central Procurement Department operations; winner of the Lider Zakupów 2020 ("Procurement



























TRANSFORMATION PROGRAM CONTINUATION

PRIORITIES ALIGNED WITH NEW CHALLENGES AND MARKET SITUATION

Further development of front-end systems



- GOonline remote account opening with Video Verification; opening a brokerage account; 3D-Secure mobile authorization; credit installments & credit card repayment from account in different bank (Pay by Link); family banking
- GOmobile internal foreign currency payments;
 Family Banking offer; automatic credit card repayment;
 3DS biometric mobile authorization;
 Click to Call
- GOmobile Biznes new application for SME and Corporate;
- GOonline Biznes launch internet banking system with new modern, open architecture (UX/UI)
- LEAF launch a syndicated loans application

Operating model enhancement



- Significant reduction of cash transactions in branches number of cash payments decreased by 60%, y/y number of cash withdrawals decreased by 48% y/y
- Open banking faster confirmation of the customer's identity in the online credit process
- Processes automation & optimization:
- ~100 operational processes robotized
- Eva chatbot a self-learning program supporting internal purchasing processes – implementation
- automated KYC 1st level control
- RTM campaigns via internet banking system GOonline

Transformation & adaptation to COVID-19



- Electronic signature Autenti the Bank was the first on the market to provide corporate clients with access to electronic signatures and qualified electronic signatures
- 124 cashless branches, including 2 franchise outlets
- Possibility of booking visits via the Booksy application in the entire network of the Bank's branches
- Consolidation of the Bank's real estate units: opening of the Bank's modern headquarters in Warsaw
- Digital solutions supporting customers-Financial Shield and Moratoria implemented



#stayathome digital statistics for Q4 2020

~ 142 k

documents signed with Autenti (+97% q/q)

ऑ 1.3 m

clients using digital channels **ऑ** 669 k

GOmobile users (+12% q/q) **ऑ** 8.0 m

mobile transactions (+21% q/q) **≤** 3.1 m

BLIK transactions (+34% q/q) **ऑ** 253 k

cards in digital wallets (+21% q/q)



BANK OF GREEN CHANGES

OUR COMMITMENT TO COMBAT CLIMATE CHANGE IN 2020

Supporting energy transition - pro-ecological products and services

- ✓ Exit from the coal-fired power industry BNP Paribas Group commitment to exit relations with Customers involved in the coal power industry (final exit deadline: 2030 for European Union and OECD as well as 2040 for the rest of the world)
- ✓ **ESG monitoring** (*environmental, social, governance*): of customers and transactions against compliance with the sustainable development principles
- ✓ Creation of the function of the Chief Sustainability Officer and the Sustainability Council which supervises strategic management of the ESG and Sustainable Development aspects.
- ✓ Over 20.5 thousand photovoltaic installations financed for households and leadership in this segment of business
- ✓ Green mortgage loan for customers applying for financing of energy efficient real estate
- ✓ Guarantee agreement with EIB for investment in energy efficiency with target value of PLN 742 million. The project will have around 15,000 entities as beneficiaries
- ✓ The Bank as a co-organizer of the Cyfrowy Polsat green bonds
- ✓ Investing in renewable energy financing wind and photovoltaic farms (Akuo, Qair)
- ✓ In the framework of promotion of limiting the nitrogen use making available an optimal fertilization calculator on the agronomist.pl platform



PLN 2.7 billion

total value of loans granted by the Bank to finance projects supporting sustainable development

PLN 993 million

"green" financing granted by the Bank in 2020

Eco-education and promoting climate justice

- ✓ Over 3,500 employees took part in 2 editions of the Bank of Green Changes educational campaign
- ✓ 60,000 trees planted thanks to commitment of BNP Paribas Bank Polska SA
- ✓ BNP Paribas Talks a series of podcasts on "Ecology"
- ✓ Participation in partnerships and industry initiatives, such as:
 - The Bank was the main sponsor of the third edition of **Kraków Green Film**Festival
 - UN Global Compact Network Poland "Climate Positive"
 - UNEP/GRID-Warsaw: "Together for environment", "Eco-city"
 - Association of Sustainable Agriculture in Poland "ASAP"
 - The "Zielona wstążka dla Planety" Campaign (Green ribbon for the Planet)
 - Joining the Coalition for the Development of Bio Food Market
 - Joining the **Cool Farm Alliance (CFA)** of entities working towards development of sustainable agriculture

Minimalizing the negative impact of our operations

- ✓ 100% of "green electricity" in 2020 thanks to guarantees of the electricity renewable sources origin; since 2021 "green" energy bought directly by the Bank thanks to the Respect Energy agreement
- ✓ Over 290 thousand documents signed without using paper in all areas of the organization, thanks to the Autenti solution
- ✓ Eco-fleet: increasing the number of class B hybrid cars to 70% in 2020



02

MACROECONO MICE ENVIRONMENT



MACROECONOMIC ENVIRONMENT: GDP AND ECONOMIC OUTLOOK

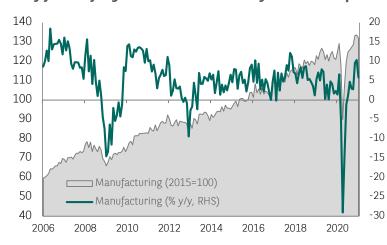
RECOVERY AHEAD...

An asymmetric shock in 2020 and a "two-speed" recovery



| | share | Q1 2020 | Q2 2020 | Q3 2020 |
|---|--------|---------|---------|---------|
| Gross value added (change y/y), of which: | 100.0% | 1.9% | -8.1% | -1.7% |
| Agriculture | 2.7% | -1.6% | -4.5% | -3.6% |
| Manufacturing | 24.7% | 1.1% | -11.8% | 2.9% |
| Construction | 7.2% | 4.9% | -0.9% | -9.2% |
| Wholesale and Retail trade | 17.7% | 0.4% | -11.6% | -0.6% |
| Transport and Logistic | 7.0% | 1.7% | -15.8% | -5.7% |
| Accommodation & Food Service | 1.3% | 0.9% | -78.4% | -29.7% |
| Information and Communication | 4.3% | 4.1% | 2.3% | 3.9% |
| Financial and Insurance Activities | 4.1% | 4.9% | -8.2% | -6.2% |
| Real Estate Activities | 5.5% | 2.1% | 0.8% | 1.0% |
| Professional, Scientific and Technical Activities | 8.6% | 2.8% | -2.6% | -0.5% |
| Public Administration | 14.6% | 3.8% | 2.6% | 2.7% |
| Entertainment and Recreation | 2.3% | -3.9% | -45.4% | -42.8% |

Key factors for growth rebound: industry and consumption





GDP down by 2.8% in 2020 on investment and consumption slump.

Service sectors hit the most, but manufacturing recovering quickly.

Our 2021 forecast is premised on the assumption of the pandemic being largely contained.

We look for GDP rising 3-4% this year, but pace of recovery is likely to be uneven across sectors.

Strong manufacturing momentum to support rebound in Transport & Logistics.

Relatively robust incomes and pent-up demand bode well for stronger consumption in 2021.



MACROECONOMIC ENVIRONMENT: MONETARY POLICY, EXCHANGE RATE AND THE BANKING SECTOR

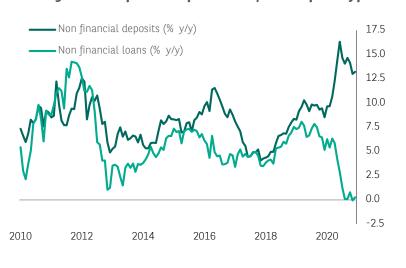
ECONOMIC POLICY REMAINS SOFT, PACE OF PRIVATE SECTOR DE-LEVERAGING SLOWING DOWN

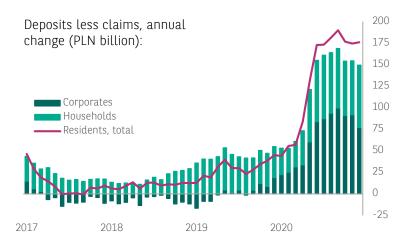
Zero interest rates, inflation close to target, EUR/PLN exchange rate in line with fundamentals





Banking sector: deposits outpace credit, but the pace of private sector de-leveraging (finally) slowing down





Consumption-led recovery, higher taxes and regulated prices to keep CPI inflation slightly above the 2.5% target.

Monetary policy to remain very accommodative.

Despite increased volatility, EURPLN is trading broadly in line with fundamentals.

Loan-to-deposit ratio fell sharply in 2020. Fiscal transfers boosted deposits of the private sector and reduced corporate demand for credit.

Lower interest rates are likely to continue supporting good growth in housing loans.

The pick-up in the inventory cycle points to improving outlook for short-term corporate loans over the course of the year.







KEY FINANCIAL DATA 2020

GOOD FINANCIAL RESULTS DESPITE THE PANDEMIC'S IMPACT, POSITIVE EFFECTS OF ADJUSTMENT MEASURES

| Net profit | PLN 733 million PLN 712 million* | +19% y/y (PLN +118 million) -28% y/y (PLN -275 million)* |
|---|---|---|
| Net banking income** | PLN 4,705 million PLN 4,647 million* | +3% y/y (PLN +154 million), of which: net interest income: PLN 3,060 million, -3.4% y/y net fee & commission income: PLN 916 million, +11.7% y/y net trading income: PLN 748 million, +9.7% % y/y +1% y/y (PLN +28 million)* |
| | | · 1/0 y/y (F LN · 20 IIIIII0II <i>)</i> |
| Expenses | PLN 2,506 million PLN 2,474 million* | - 14% y/y (PLN +417 million) -2% y/y (PLN +58 million)* |
| C/I Ratio | 53.3% | -11.0 pp y/y (-1.6 pp y/y)* |
| Net provisions for legal risk of CHF loans | PLN 168 million | +424% y/y (PLN -136 million) gradual adjustment of CHF provision over 2020 |
| Net impairment write-offs | PLN 601 million | +36% y/y (PLN -160 million) PLN 236 million – COVID-19 impact in 2020 |

| Volumes • | |
|------------------------|----------------------------|
| Assets | PLN 120 billion, +8.8% y/y |
| Loans (gross) | PLN 79 billion, +2.4% y/y |
| Customer deposits | PLN 90 billion, +4.5% y/y |
| Equity | PLN 12 billion, +7.8% y/y |
| Indicators • | |
| Capital Adequacy Ratio | 18.65% |
| Tier 1 | 13.55% |
| MREL (% of TLOF) | 13.23% |
| Net loans/deposits | 84.0% |
| ROE | 6.3% |
| LCR | 182% |

^{*} in normalized terms, i.e. without integration costs: in 2020: positive value PLN 15.3 million (positive value PLN 10.3 million in operating expenses), in 2019: PLN 414.5 million (PLN 389.9 million in operating costs and PLN 24.6 million in other operating expenses) as well as without one-offs in 2020: PLN 10.8 million (BIK and KIR valuation PLN 45.1 million, provision for UOKiK penalty related to spread clauses in credit agreements PLN -26.6 million, provision for option case PLN -9.8 million), in 2019: PLN -44.8 million (provision for CIEU judgment on commission reimbursement in the event of early loan repayment PLN -69.6 million, provisions for option case and operating loss PLN -17.7 million and sale of factoring activities PLN 45 million).

^{**} In Q3 2020, the result from provisions for legal risk of CHF housing loans was excluded from the category of other operating expenses. For the sake of comparability, the shift was made in all the presented periods.



LOAN PORTFOLIO

MORTGAGE LOANS BEING THE MAIN DRIVER OF GROWTH IN LOANS TO INDIVIDUAL CUSTOMERS; LOW DEMAND FOR CREDIT FROM ENTERPRISES

PLN m

Increase in the portfolio value by 2.4% y/y (-0.6% q/q)

• impact of the sale of PLN 856 million of impaired loans (mostly realized in Q4 2020) on the gross value of the portfolio

Increase in the value of the individual customer loan portfolio (+12.7% y/y, +2.7% q/q)

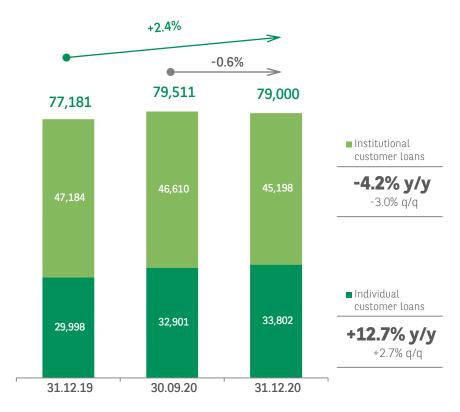
- further increase in the share of individual customers in the Bank's loan portfolio to 42.8% (+3.9 pp y/y)
- increase in the share of mortgages in the Bank's loan portfolio to 28.6% (+4.6 pp y/y)

Decrease in the institutional loan portfolio -4.2% y/y (-3.0% q/q)

• decrease in the share of current account loans in the enterprise loan portfolio to 46.1% (-1.3 pp q/q, -4.4 pp vs end of 2019) as a result of supporting companies with funds from PFR.

Customer loans market share: 5.7%

Gross customer loans



^{*} including the portfolio measured at fair value

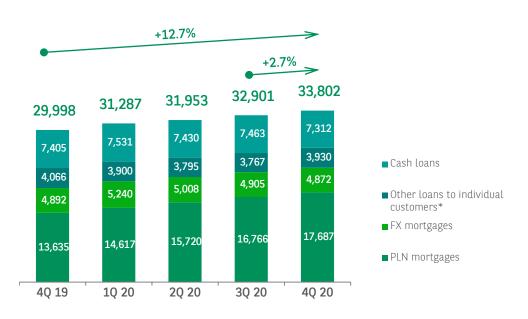


GROSS LOAN PORTFOLIO

CONTINUATION OF THE INCREASE IN LOANS TO INDIVIDUAL CUSTOMERS (+2.7% Q/Q); DECREASE IN THE PORTFOLIO OF INSTITUTIONAL CUSTOMERS (-3.0% Q/Q)

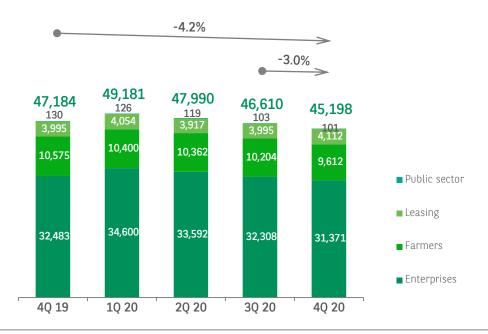
PLN m, gross

Individual customer loans



- The increase results mainly from the growth in the portfolio of PLN mortgages (+5.5% q/q and +29.7% y/y) with a simultaneous decline in the portfolio of FX mortgages (-0.7% q/q and -0.4% y/y).
- Further growth in the share of mortgage loans in individual loans to 66.7% (+0.9 pp q/q and +5.0 pp y/y).
- Slight decrease in cash loans -2.0% q/q (-1.2% y/y negative impact of the COVID-19 pandemic).

Institutional customer loans**



- Decrease in the total gross portfolio value due to lower demand for loans from institutional customers as a result of the lockdowns on business activities in Q2 and Q4 2020 as well as increased uncertainty about the pandemic development and outlook for the economy.
- As at the end of Q4 2020, the share of loans to enterprises in loans to institutional customers slightly increased to 69.4% (+0.1 pp q/q, +0.6 pp y/y), with a pararell increase in the share of leasing to 9.1% (+0.5 pp q/q, +0.6 pp y/y).



^{*} e.g. car loans, instalment loans, overdraft facilities, credit cards

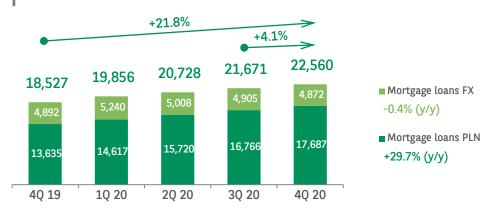
^{**} including the portfolio measured at fair value for "Farmers" and "Enterprises" items (breakdown based on MIS data)

CHF MORTGAGE LOANS PORTFOLIO

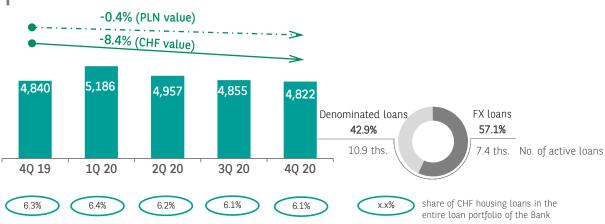
LOW SHARE OF CHF LOANS, INCREASE IN COVERAGE RATIO OF PURSUED CLAIMS TO 92% AS A RESULT OF AN INCREASE IN THE LEVEL OF PROVISIONS.

 $^{\mathsf{I}}$ PLN m, as of the end of the quarter

Gross mortgage loans



Gross mortgage loans (CHF)

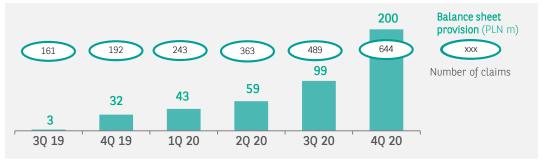


Legal risk

Customer court proceedings, as at 31.12.2020:

- Bank was sued in **644** court cases (increase by **155 q/q**) concerning mortgage loan agreements (no collective claims).
- The total value of claims sought is PLN 217.8 million. Coverage ratio of pursued claims with the provision increased to 92% (vs. 65% as at year-end 2019).
- Relatively (as compared to peers) low ratio of the value of claims to the balance sheet exposure: ~4.5%.
- In 24 finally completed proceedings, 14 claims were dismissed; 2 cases were discontinued; 1 claim was rejected; 6 times, the invalidity of the contract was declared in the sentence justification, despite the dismissal; one time, the claim was recognised as valid only with regard to the insurance of low own contribution.
- The increase of the provision value in Q4 2020 results from the growing number of pending legal cases as well as the update of the assumptions and parameters of the model applied by the Bank.

Balance sheet provisions and number of claims





CUSTOMER FUNDS

PARTIAL OUTFLOW OF CORPORATE DEPOSITS, FURTHER INCREASE IN THE VOLUME OF INVESTMENT PRODUCTS

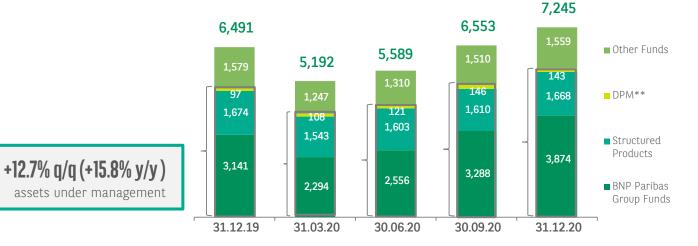
PLN m

Higher balance of deposits y/y (+4.5%) and lower q/q (-5.1%)

outflow of institutional deposits; stabilization in individual customers deposits. Further increase in the share of current deposits in total customer deposits – to 87.2% (+20.2 pp y/y, +2.5 pp q/q).

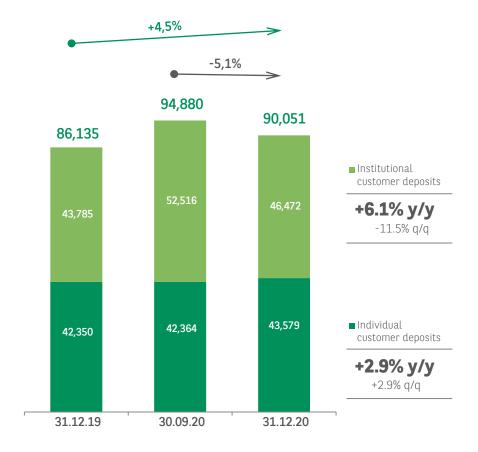
Continued growth in the volume of investment products* in Q4 (+10.5% q/q, +11.6% y/y)

including the funds invested in BNP Paribas Group investment funds (+17.8% q/q, +23.4% y/y).



^{*} The data presented in the graph have been revised. The corrections concerned mainly the value of closed-end investment funds (presented in "Other Funds" category).

Customer deposits





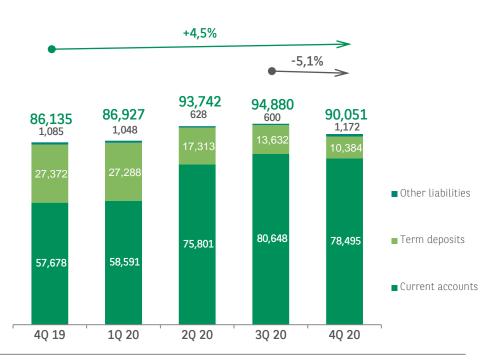
^{**} Discretionary Portfolio Management

DEPOSIT BASE STRUCTURE

FURTHER INCREASE IN THE SHARE OF CURRENT ACCOUNTS. ADJUSTING PRICES TO THE MARKET RATES

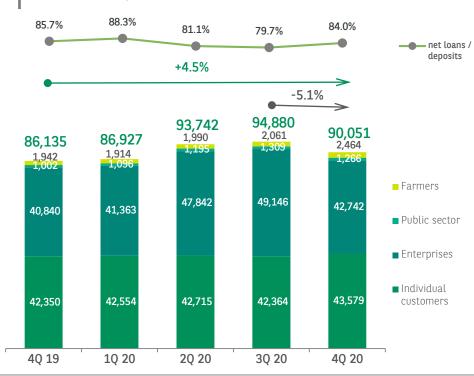
PLN m, as of the end of the quarter





- Further increase in the share of customer current accounts in total deposits: to 87.2% (+2.5 pp q/q and +20.2 pp y/y).
- The decrease in Q4 2020 concerned both the volumes in current accounts (-PLN 2,153 million, -2.7% q/q) and in term deposits (-PLN 3,248 million, -23.8% q/q).
- In case of current accounts the funds of institutional customers decreased (-PLN 4,820 million, -10.1% q/q) with pararell growth in individual customers fund (+PLN 2,667 million, +8.0% q/q).

Customer deposits

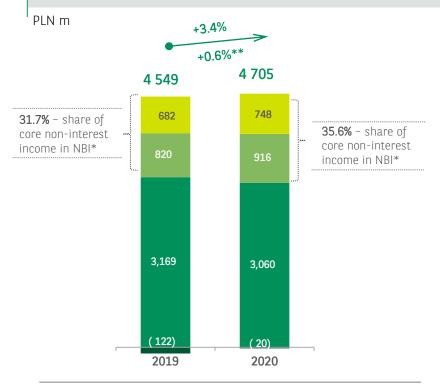


- Further decrease in costs of deposits in Q4 (-60 bp December 2020 vs December 2019).
- Quarterly decline in enterprise deposits: +13.0% q/q with an increase on an annual basis +4.7% y/y.
- Growth in farmer deposits: +19.6% q/q and +26.9% y/y.
- Growth in individual customer deposits by +2.9% q/q and +2.9% y/y with pararell decline in deposits acquired by GOoptima (down to PLN 2.7 billion, -14.9% q/q and-32.8% y/y).



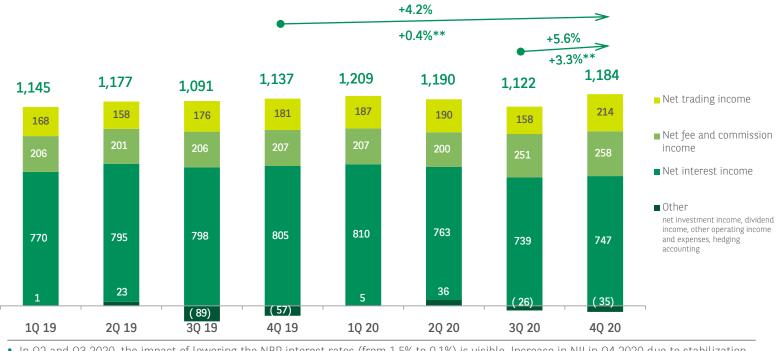
NET BANKING INCOME

INCREASE IN CORE REVENUES DESPITE THE REDUCTION IN INTEREST RATES AND LOWER CUSTOMER ACTIVITY, A POSITIVE IMPACT OF THE ADJUSTMENT MEASURES





- Increase in the net fee and commission income (+11.7% y/y) thanks to, among others, adaptation measures undertaken in Q3 & Q4 2020.
- Positive impact of the net trading income (+9.7% y/y), among others, thanks to the change in the valuation of shares in the first half of 2020 (BIK, KIR) and improvement in valuation of VISA and Mastercard in 2H 2020.
- Positive impact of the result on debt instruments (mainly sale of bonds) in the total amount of PLN 77.4 milion in 2020.



- In Q2 and Q3 2020, the impact of lowering the NBP interest rates (from 1.5% to 0.1%) is visible. Increase in NII in Q4 2020 due to stabilization of credit margins, slight lowering of costs of funding and an increase in interest on securities and derivative instruments as part of fair value hedge accounting.
- In Q4 2020 further growth in NF&C related i.a to fees for account balances in case of business customers.
- In Q4 2020 growth in the net trading income due to VISA and Mastercard positive valuation (PLN +23.9 million) as well as increase in derivative instruments and result on foreign exchange transactions (+PLN 41.9 million).
- "Other" item includes:
- in Q4 2020: worse result on loans measured at FV valuation (-PLN 2.8 million vs +PLN 11.0 million in Q3 2020),
- in Q3 2020: provision for a penalty imposed by the Office of Competition and Consumer Protection (UOKiK) in connection with the provisions specifying the rules for determining the currency spreads in loan agreements (-PLN 26.6 million),
- in Q2 2020 the amount of PLN 47.8 million of profit on the sale of bonds.

In Q3 2020, the result from provisions for legal risk of CHF housing loans was excluded from the category of other operating expenses. For the sake of comparability, the shift was made in all the presented periods.



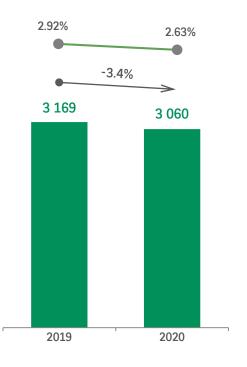
^{*} NBI excluding the other operating income and expenses

^{**} net banking income without integration costs and one-off events

NET INTEREST INCOME

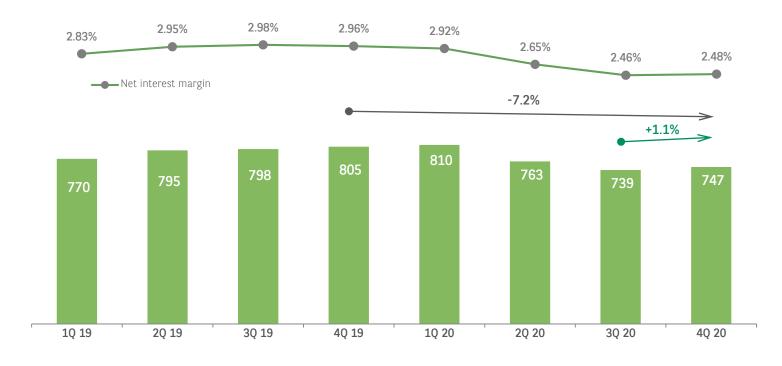
THE NEGATIVE IMPACT OF INTEREST RATE CUTS PARTIALLY MITIGATED BY COST OF FUNDING REDUCTION. INCREASE IN NII IN 04

PLN m





- Impact of the settlement of the fair value adjustment for the loan portfolio, acquired as part of Core RBPL acquisition – (decrease in revenues by PLN 56.6 million y/y) as well as impact of commission reimbursement in the event of early loan repayment (NII lower by PLN 21.0 million y/y).
- Increase in the result on derivative instruments as part of fair value hedge accounting by PLN 42.3 million y/y.



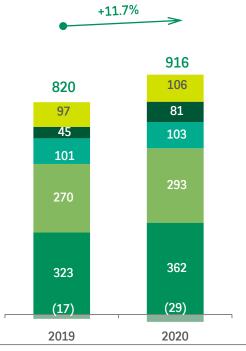
- A clear negative impact of the interest rates cuts (NBP reference rate decrease from 1.5% to 0.1%) on net interest margin and net interest income visible in Q2 & Q3 2020.
- Growth in NII in Q4 due to: lower cost of deposits (-4 bps December 2020 vs September 2020), increase in the average value of securities portfolio and growth in the result on derivatives as part of fair value hedge accounting.
- The net interest income in Q4 2020 includes the settlement of the fair value adjustment for the loan portfolio, acquired as part of Core RBPL acquisition, in the amount of 5.8 million (PLN 9.4 million in Q3 2020, PLN 11.7 million in Q2, PLN 13.4 million in Q1 2020, PLN 14.2 million in Q4 2019, PLN 22.0 million in Q3, PLN 28.4 million in Q2, PLN 32.3 million in Q1, PLN 18.0 million in Q4 2018).
- Negative impact on the interest income of Q4 2020 of commission returns on early client loan repayments made after 11 September 2019 (CJUE judgement) in the amount of PLN 10.6 million (PLN 4.9 million in Q3, PLN 12.2 million in Q2, PLN 11.8 million in Q1 2020, PLN 15.1 million in Q4 2019, PLN 3.5 million in Q3).



NET FEE AND COMMISSION INCOME

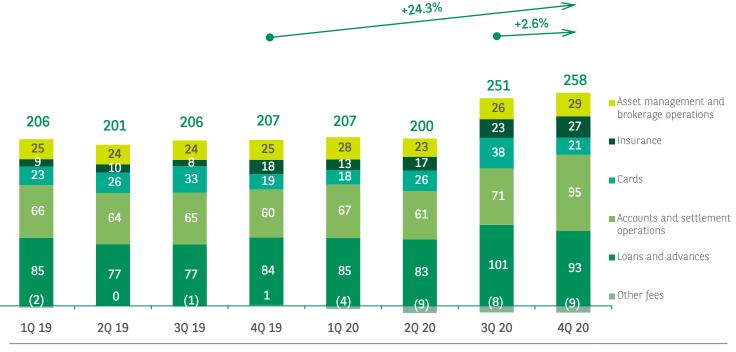
ANOTHER QUARTER OF RESULT IMPROVEMENT. POSITIVE IMPACT OF CHANGES IN THE PRICING POLICY

PLN m





- Higher F&C on insurances (+78.1% y/y) among others from life insurance offered with mortgage loans and profit sharing from Cardif.
- Increase in F&C on accounts and settlement operations* (+8.5 %) due to higher account maintenance fees (among others fees for high account balances from business entities +PLN 36.0 million as well as fees for using Internet Banking, +PLN 10.7 million) with a simultaneous decrease in F&C on international transfers by approx. PLN 17.4 million y/y (incl. SEPA).



- Decrease in loan F&C in Q4 2020 due to the lack of comparable one-off fees on large CIB segment transactions (+PLN 15.1 million in Q3 2020).
- Increase in F&C on accounts and settlement operations in Q4 2020 as a result of changes in the pricing policy implemented in Q3 & Q4 2020 (among others fees for high account balances from business entities +PLN 22.7 million).
- Decrease in cards F&C in Q4 2020 related mainly to the lack of comparable one-offs (in Q3 2020 annual remuneration from Mastercard in the amount of PLN 10.9 million) as well as higher cost of loyalty programmes (-PLN 3.2 million).
- Higher F&C from insurances, visible in Q4 2020, among others as a result of higher F&C on insurances for mortgage loans (+PLN 2.3 million q/q).
- Increase in F&C for asset management and brokerage operations related to the increase in sales of investment funds (+PLN 2.4 million).

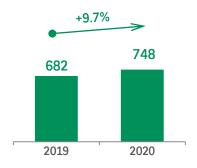


NET TRADING AND INVESTMENT INCOME

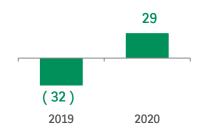
INCREASE IN CUSTOMER RESULT ON TRADING ACTIVITIES AND SHARES VALUATION. LOWER VALUATION OF THE LOAN PORTFOLIO MEASURED AT FV

PLN m

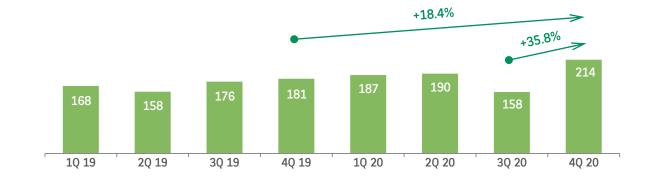
Net trading income

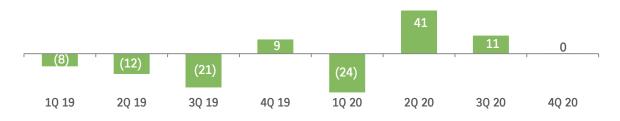


Net investment income



- Increase in the net trading income as a result of change in the valuation of BIK and KIR shares (in total PLN 45.1 million) in the first half of 2020 and improvement in valuation of VISA and Mastercard mainly in 2H 2020 (in total +PLN 91.8 million in 2020).
- Increase in the net investment income due to the profit on debt instruments (mainly from the sale of bonds) in the total amount of PLN 77.4 million.
- Valuation of the loan portfolio measured at fair value (FV) in 2020 at the level of PLN 48.3 million (-PLN 35.7 million in 2019), among others as a result of the decline in the yield curve caused by the NBP interest rates cuts.





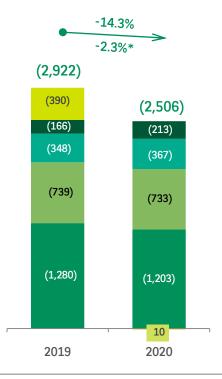
- Growth in net trading income in Q4 2020 due to the improvement in valuation of VISA & Mastercard (+PLN 23.9 million in Q4, by PLN 12.8 million q/q) as well as increase in derivative instruments and result on foreign exchange transactions (+PLN 41.9 million).
- The valuation of the portfolio of customer loans and advances measured at fair value presented in net investment income amounted to -PLN 2.8 million in Q4 2020 (+PLN 11.0 million in Q3, -PLN 6.4 million in Q2 2020, -PLN 50.2 million in Q1, +PLN 5.5 million in Q4 2019, -PLN 21.7 million in Q3 2019, -PLN 12.5 million in Q2 2019, -PLN 6.9 million in Q1 2019).

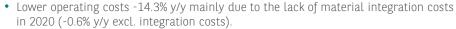


OPERATING EXPENSES, DEPRECIATION AND AMORTIZATION

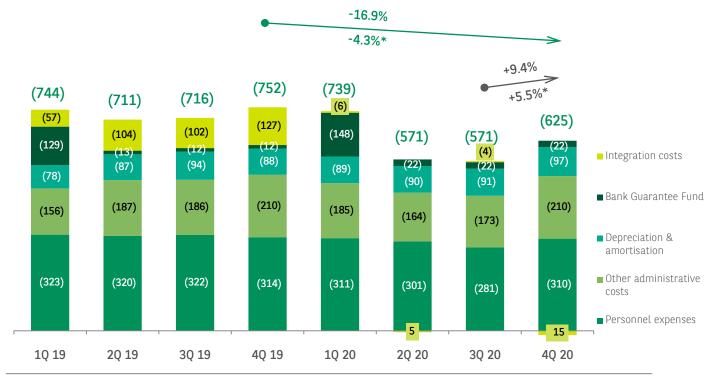
SIGNIFICANT DECLINE IN COSTS IN 2020, SYNERGIES EXECUTION AS ASSUMED. SEASONAL QUARTERLY COST INCREASE

PLN m





- Visible decrease in personnel expenses (by PLN 76.7 million, -6.0% y/y) despite creation of employment restructuring provision (PLN 41.4 million).
- An increase in the Bank Guarantee Fund (BFG) costs by +28.3% y/y (PLN 47.1 million) due to higher contributions to the bank resolution fund (as a result of including the Core RBPL acquisition in the calculation base) and to the guarantee fund.
- Increase in amortization due to investments projects implemented in 2018-2019.



- Growth in personnel costs in Q4 2020 due to creation of employment restructuring provision (PLN 41.4 million). Excluding above mentioned provision personnel costs were lower by 4.5% q/q (by PLN 12.5 million).
- Increase in other administrative costs in Q4 2020 vs Q3 2020 related mainly to incurring higher marketing, IT, advisory and consulting costs as well as higher costs of development projects.
- Synergy effects reduction of approx. 2.0 thousand FTEs, cost synergies realized mainly in HR, IT, real estate, consulting and marketing costs. Network optimization closure of 236 branches since the merger (Oct. 2018), including 15 branches closed in Q4 (56 in full year 2020). In total ~PLN 400 million synergies in 2020.



^{*} excluding integration costs and one-off's (PLN 41.4 million restructuring provision)

COVID-19 IMPACT ON CREDIT RISK

OVERVIEW & KEY STATISTICS

SUPPORT PROGRAMS FOR CLIENTS

| Moratoria as at 31.12.2020 (Bank's standalone data) | Retail (incl. Micro) clients | Corporate & SME clients | Total |
|--|---------------------------------|-------------------------|-----------|
| Number of applications submitted / approved (thousand) | 63.3/49.4 | 4.4/2.9 | 67.7/52.3 |
| in which granted public moratoria | 1.3 | - | 1.3 |
| Credit moratorium total amount (PLN million, on balance exposure) | 4,298.6 | 2,461.0 | 6,759.6 |
| in which granted public moratoria | 135.9 | - | 135.9 |
| Back to regular repayment after exit from moratoria (%, on balance exposure) | 96% | 98% | 96% |

- Loan repayment grace periods implemented at the beginning of April 2020 and until 31 December applied to PLN 6.8 bn of loan exposure (Bank's current clients, on balance). Public moratoria as at 31.12.2020 amounted to PLN 135.9 million (on-balance exposure).
- Private moratoria are reactivated from 19 January 2021 and will be available till end of March 2021.
- BGK Guarantees total limit of PLN 12 bn (as at the end of 2020), of which:
 - PLN 4 bn (available limit PLN 2.1 bn) de minimis guarantee
 - PLN 8 bn (available limit PLN 6.8 bn) liquidity guarantee
 - PLN 0.12 bn (available limit PLN 0.06 bn) Agricultural Guarantee Fund
- PFR program reactivated on 15 January 2021 the participation of the Bank in the funds' distribution to the clients.

Utilization of the BGK guarantee limits as high as possible. Proper actions taken towards the COVID-19 affected clients.

SECTORS CONSIDERED AS SENSITIVE

limited exposure in the loan portfolio

| sector | % of balance |
|-------------------------------------|--------------|
| Aircraft | 0.1% |
| Oil & Gas | 0.3% |
| Hotels, Tourism, Leisure | 0.7% |
| Non-Food Retail | 3.6% |
| Transport & Storage, excl. Shipping | 3.6% |
| | <u> </u> |

COST OF RISK

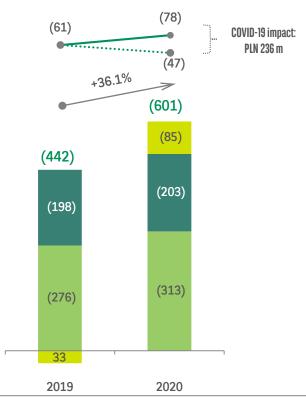
The impact of COVID-19 on the cost of risk in 2020 was PLN 236 million and is mainly due to the change in macroeconomic scenarios as a result of COVID-19 (forward looking PD and LGD determined based on smoothed macro forecasts) and the Bank's assessment of the expected future impact of the current economic situation on the risk parameters for selected types of clients.



NET IMPAIRMENT LOSSES

SIGNIFICANT IMPACT OF COVID-19 ON THE COST OF RISK IN 2020.STABILIZATION IN THE 2ND HALF 2020 THANKS TO GOOD PERFORMANCE OF THE LOAN PORTFOLIO

PLN m



- A significant amount of PLN 236 million provisions (including PLN 38 million for mortgage loans) in 2020 was created for unrealized losses related to the overall economic situation and the effects of COVID-19. The significantly worse macroeconomic forecasts contributed to the deterioration of the parameters used for creating provisions (PD / LGD) which reflect unrealized losses.
- PLN 62 million of provisions created for exposures with granted moratorium (including PLN 18 million for mortgage loans) to protect the Bank against problems with repayments of loans after the expiry of moratoria.
- Overall good performance of the credit portfolio, especially in terms of timely repayments, which offsets the negative impact of COVID-19-related additional provisions.



Cost of risk in Q4 2020 was impacted mainly by:

- PLN 63 million provisions for unrealized credit losses related to the deterioration of macroeconomic scenarios (PLN 17 million) and their potential impact on the portfolio of corporate and SME loans (PLN 44 million)
- PLN 40 million of provision a negative impact of calibration of behavioral ratings
- PLN 21 million write-offs for exposures with granted moratoria in order to reflect the potential negative impact of the so-called the second wave of COVID-19 on timely repayment of loans after the expiry of moratoria
- overall good performance of the credit portfolio, especially in terms of timely repayments.

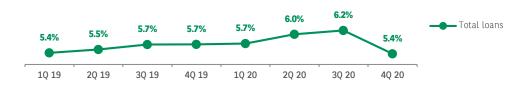


LOAN PORTFOLIO QUALITY

DECREASE OF NPL RATIO DUE TO SIGNIFICANT NPL SALE IN THE FOURTH QUARTER 2020

Total loans - NPL ratio*

NPL for both loan portfolios in total (valued at fair value and at amortized cost) was **5.6%** at the end of Q4 2020

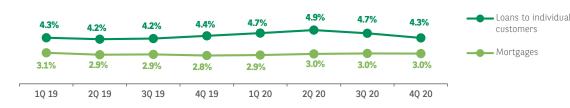


Institutional loans - NPL ratio*

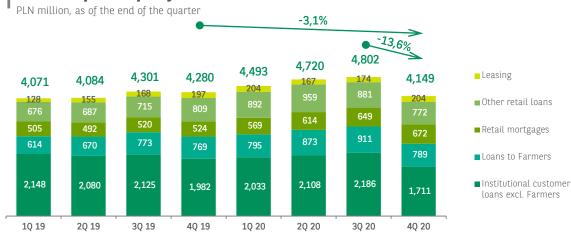


^{*} NPL ratio calculations are not inclusive of loans and advances valued at fair value, identified in accordance with IFRS 9

Retail loans - NPL ratio*



Gross impaired portfolio**



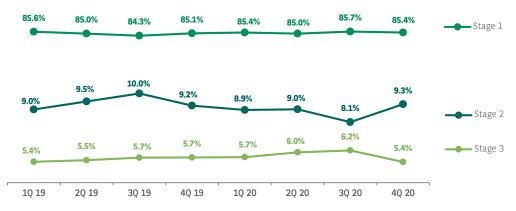


^{**} impaired loan portfolios since 31 March 2018 are not inclusive of loans and advances valued at fair value, identified in accordance with IFRS 9

LOAN PORTFOLIO QUALITY

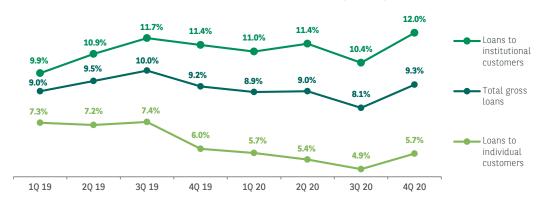
STABLE LOAN PORTFOLIO STRUCTURE. STAGE 3 PROVISION COVERAGE RATIO DECREASED DUE TO SALE OF NPL PORTFOLIO

Share of each stage in gross loan portfolio

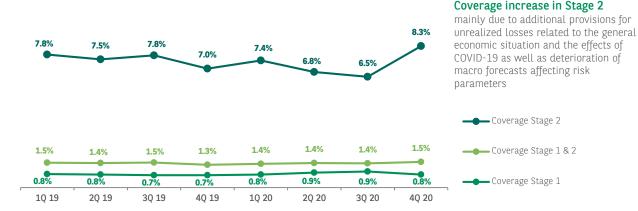


Share of Stage 2 in gross loan portfolio

Increase of Stage 2 share in Q4 2020 mainly due to the calibration of behavioral ratings, delays in loan repayments after the moratorium period and the reclassification of clients from sensitive industries to Phase 2



Provision coverage for gross loan portfolio - Stages 1 & 2

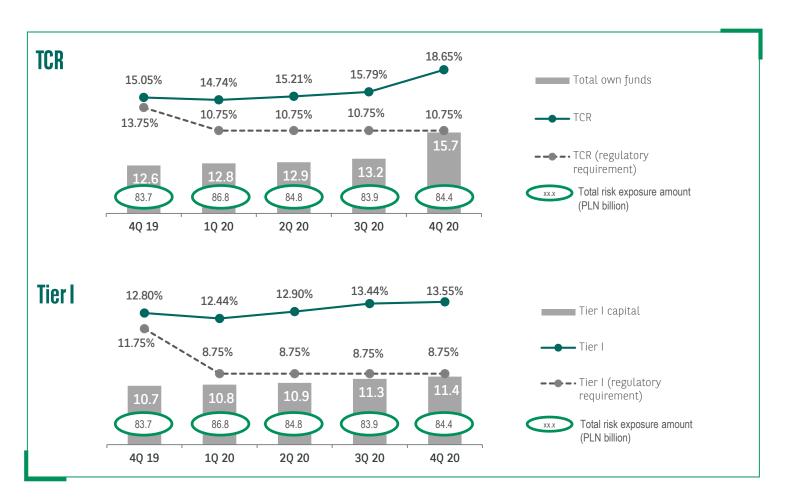


Provision coverage for gross loan portfolio - Stage 3



CAPITAL ADEQUACY

SAFE CAPITAL POSITION. SIGNIFICANT IMPROVEMENT IN TOTAL CAPITAL RATIO (TCR) AT YEAR-END 2020



TCR and Tier I above the regulatory minimum: +7.9 pp and +4.8 pp, respectively

On 28 December 2020, the Bank received the consent of the Polish Financial Supervision Authority for qualifying PLN 2.3 billion subordinated loan to the Bank's Tier 2 funds – meeting the MREL requirements as at year-end 2020.

On 25 September 2020, the Bank received the consent of the Polish Financial Supervision Authority to include in its own funds the consolidated profit for the first half of 2020 (PLN 334.1 million).

Higher level of the total amount of risk exposure in Q4 2020 related mainly to the increase in the requirement for credit and market risk.

Reduction of the systemic risk buffer from 19 March 2020 from 3% to 0%.

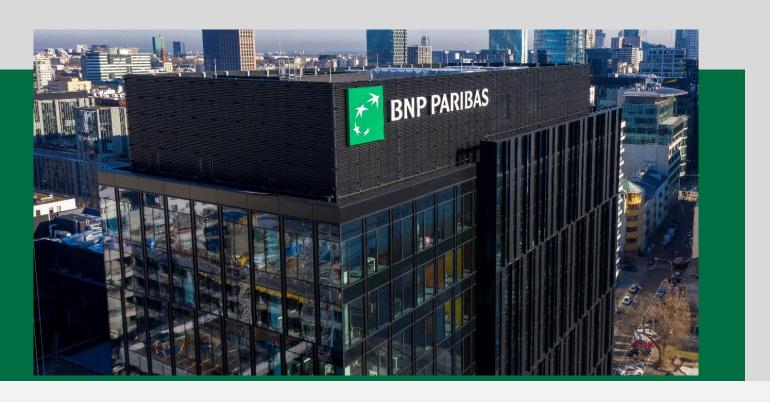
No capital requirement for FX loans for the Bank (since 9 July 2019).

OSII buffer at 0.25%.



04

OUTLOOK





PRIORITIES AND CHALLENGES FOR THE COMING QUARTERS

FURTHER ADJUSTMENT OF THE BUSINESS MODEL, BUSINESS INCREASE AND CAUTIOUS RISK MANAGEMENT



- Return to full business activity despite the uncertainty regarding the Covid-19 pandemic and its impact on the economic situation
- Further adjustment of product and services prices to the changed market conditions
- Using the scale effect and the potential of the BNP Paribas Group in Poland and worldwide in offering a range of financial solutions to customers
- Partner relations with customers in difficult times and, at the same time, rational risk management - building long-term relations



- Continued digital transformation in response to accelerating change of market trends
- Further focus on improving customer experience and satisfaction
- Further stages of optimization and efficiency improvement of sales and customer service processes
- Building a strong, socially committed and responsible brand
- Proactive involvement in national implementation of the EU "New Green Order" initiatives

The achieved effect of scale and the developed business model are a good starting point for further development and growth despite the scale of uncertainty in the sector

(CHF mortgage loans issue, evolution of the pandemic & recovery of the economy, stability of the sector).



<u>05</u>





RETAIL AND BUSINESS BANKING & PERSONAL FINANCE

CUSTOMER ACTIVITY AND SALES VOLUME DISRUPTED BY THE RETURN OF THE PANDEMIC IN 2020 04. GOOD YEAR DESPITE THE CHALLENGING ENVIRONMENT

Transformation #optimizing and increasing efficiency

- paper-less and electronic signature opening an account in a branch, cash transactions authorization, opening an account remotely (courier, video)
- cash-free sales network: number of cash payments decrease by 60%, cash withdrawals decline by 48%
- processing complaints: decrease of number of complaints by 44%, time for considering complaints by 48%,
- mortgage loan: automation of real estate valuation process, dedicated infoline and website

Digitalization # digitally supported

one GO environment for all Customers

- GOonline & GOmobile over 1 million active users, +19% y/y,
- GOoptima rebranding of the BGZ Optima brand migration of 200 k customers,
- Acquision in B2B channels 246 k acquired customers use G0 tools,
- GOinvest implementation of 360' view for Wealth Management and Premium Customers

easier # simpler

- GOonline sale processes cash loan, brokerage account, long-term car rental in Arval Service Lease Polska
- GOonline post-sale processes for mortgage loan (update of insurance policy, earlier loan repayment) and credit **card** (increasing the card limit, repayment of instalments)

Growth #we're growing stronger

new Customers

- · 321 thousand new Customers
- micro financing: PLN 3.45 bn, +8% y/y
- personal account: PLN 257,2 k; +2% y/y
- mortgage loan: PLN 5.6 bn, +30% y/y
- cash loans: PLN 2.7 bn, -17% y/y, incl granted remotely: PLN 128 m; +251% y/y)

more

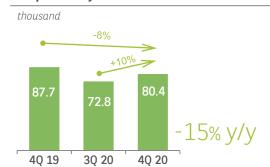
- insurance (insurance coverage in mortgage loan) 99% volume
- investment (investment funds and structures certificates); PLN 4.2 bn; +24% y/y
- FX & Trading in the micro segment (increase in income +20% y/y

3.9 m retail customers

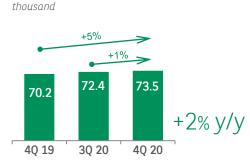


+27 k +0.7% a/a

Acquisition of individual customers*

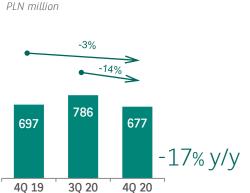


Sale of personal accounts

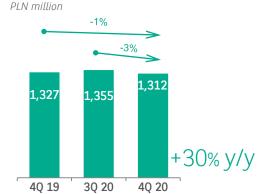


Sale of cash loans

* excluding acquisition via customer service



Sale of mortgage loans













Awards #Customers appreciate us

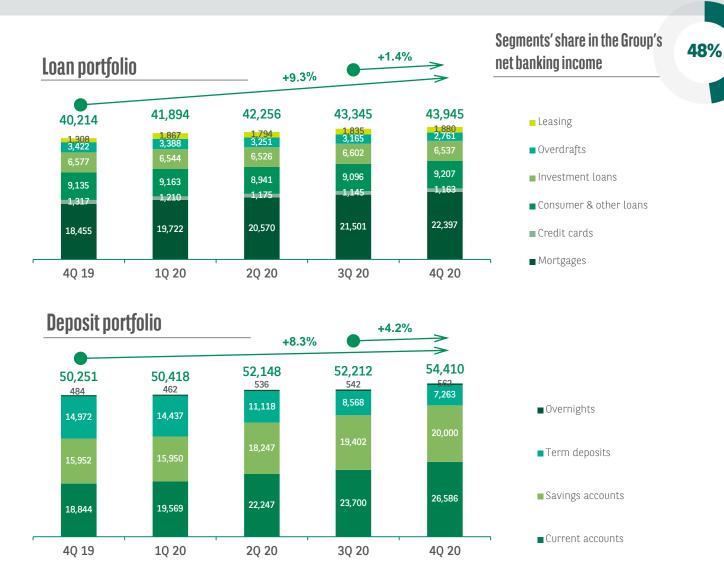


RETAIL AND BUSINESS BANKING

SOLID NET BANKING INCOME DESPITE THE INTEREST RATES CUTS. GROSS PROFIT UNDER PRESSURE FROM ADDITIONAL CREDIT AND LEGAL RISK PROVISIONS

PLN m





CORPORATE & SME BANKING

CREDIT VOLUMES UNDER PRESSURE ACCORDING TO THE MARKET TREND. CUSTOMER BUSINESS ACTIVITY - REBOUND IN THE 4 QUARTER

Transformation and digitalization

- GOonline Biznes implementation of a first stage of new version of internet banking (including a credit module, an authorization module for applications & contracts, Masscollect module).
- Further automation of after-sales processes, including implementation of a new self-service zone in GOonline Biznes
- GOmobile Biznes mobile banking growth in numer of users (over 9,000 at the end of 2020).
- Launch of a remote onboarding process for non-residents (based on electronic documentation & electronic signatures)



Business development

- Overliquidity and challenges on the credit side: decline y/y in line with the general downward trend of the entire corporate loan market due to suspension of new investments, inflow of government aid funds, decline in the use of working capital loans and the current amortization of the loan portfolio.
- · Changes in the cash management offer: adaptation to new market conditions in terms of interest rates on deposits and implementation of new fees (including fees for deposit balances).
- High dynamics of non-credit commission income in SMEs + 11% y/y and + 17% y/y in Corporate Banking as a result of changes in F&C tariffs.
- Despite lower customer activity very good results of the Global Markets line (revenues +4% y/y in SMEs and -1% y/y in Corporate Banking).
- · Significant increase in activity in the area of trade finance: total volume of active guarantees and letters of credit at the end of 2020 amounted to PLN 6.6 bn, +22% y/y.

Selected significant transactions executed in Q4:







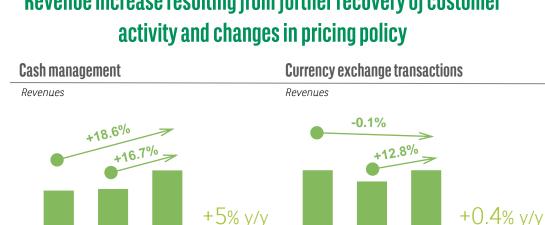








Revenue increase resulting from further recovery of customer activity and changes in pricing policy





40 20

30 20

40 19



40 20

* the change includes re-segmentation between SME and micro carried out in January 2020 and verification of the post-integration base

40 19

30 20



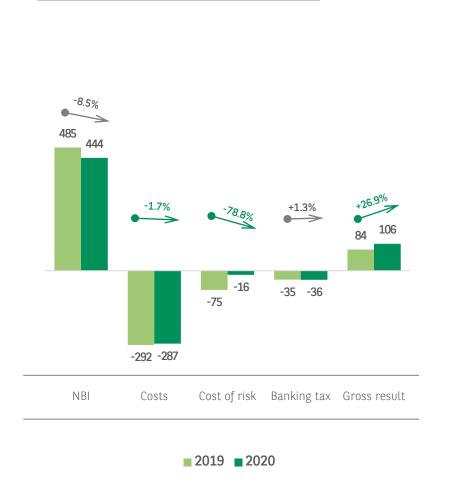
SME BANKING

NET BANKING INCOME DECREASE RELATED TO LOWERING INTEREST RATES. IMPROVEMENT IN GROSS RESULT MAINLY DUE TO LOWER COST OF RISK

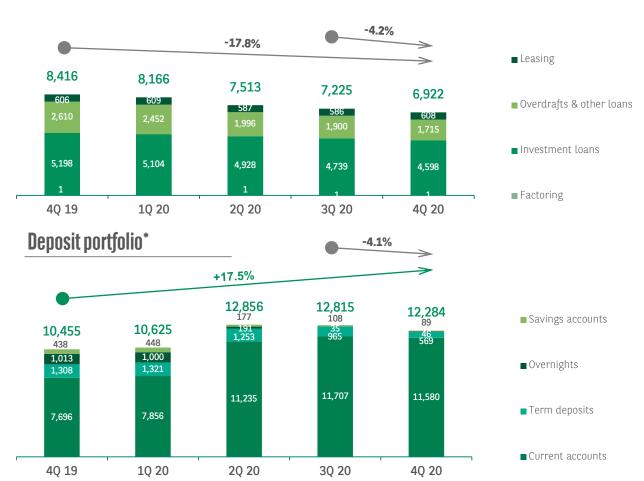
9%

PLN m

Gross result structure







^{*} in connection with the re-segmentation of SME, Corporate Banking and Micro clients, carried out in 2020; data for 2019 presented on a comparable basis

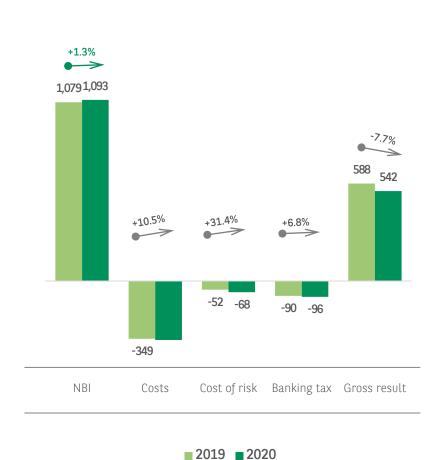


CORPORATE BANKING

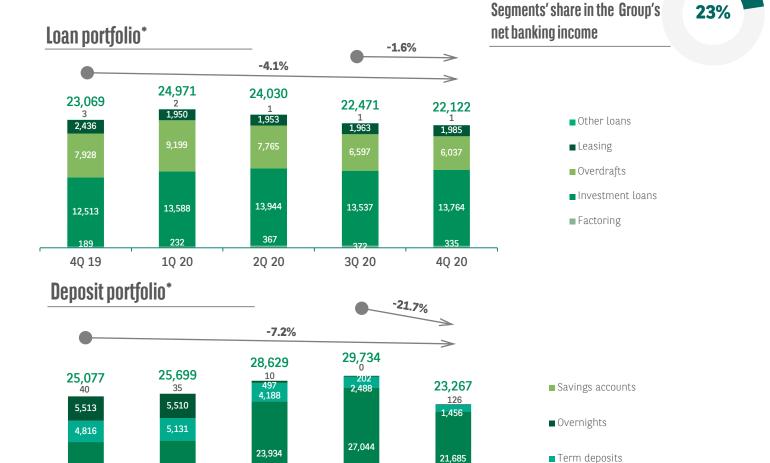
MAINTAINING THE NET BANKING INCOME DESPITE THE INTEREST RATES CUTS. DECREASE IN GROSS RESULT

PLN m

Gross result structure









30 20

40 20

20 20

15,023

10 20

14,708

40 19

■ Current accounts

AGRO SEGMENT

FOCUS ON MAINTAINING MARKET POSITION. SUPPORT FOR THE SUSTAINABLE AGRICULTURE DEVELOPMENT

76.2 thousand Agro clients



Business development

- Preferential loans launching the line of investment loans with partial repayment of principal for purchase of agricultural land by young farmers
- Agricultural Guarantee Fund guarantee new form of securing loans for Farmers and Agro Clients with the possibility of applying interest subsidy to loans
- Agreement with Concordia (Generali Group) guaranteeing further development of cooperation in terms of insurance offered by the Bank

KALKULATOR ZUŻYCIA AZOTU

INTERESUJACE

NIERUCHOMOŚCI

OFERTY

Activities supporting sales and client relations

- 15th edition of Food & Agro Conference under the slogan of "Dominating trends. New solutions. organized in an online format, addressed to both local and international audience (350 participants)
- Agro Akademia series of 4 free of charge meetings for farmers referring to sustainable business (~300 participants per meeting)
- Agro Kurier another issue of the journal with the topics of climate change, available in branches and in an electronic version

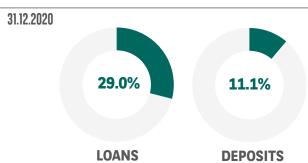
• 1.000 users are the Bank customers

• almost 400,000 hits to the portal in 2020

• 3,700 registered users

• 45% of users are women

Market share



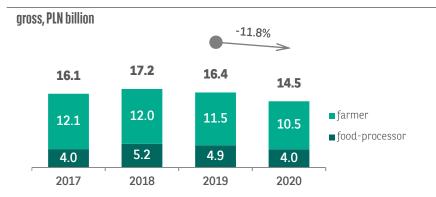
agronomist

Development of further

- thematic sections:
- implementation of the real estate module,
- organic nitrogen production and consumption calculator as well as price comparison of agricultural products at marketplaces and in purchasing centers available

in addition to the existing sections: *Green changes* – dedicated to sustainable development and Agro on Heels - content for women active in the Food & Agro sector

Credit volume



The Bank is the first financial institution of the international industry consortium Cool Farm Alliance (CFA) associating entities working for the development of sustainable agriculture



06

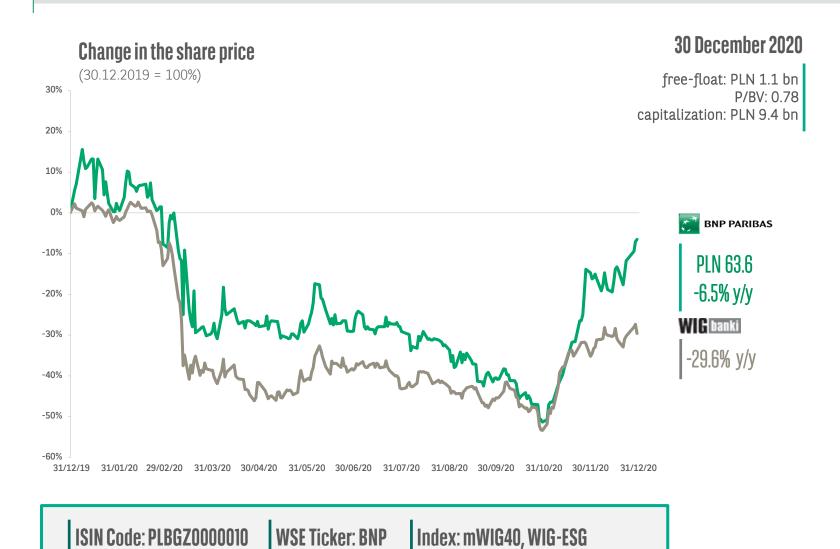
APPENDICES

Share price performance 2020 Financial Results of the Group Profit and loss account Assets, liabilities and equity



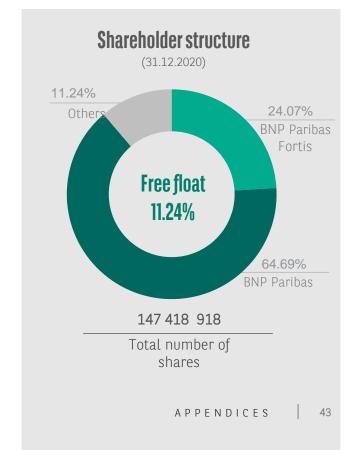
SHARES OF BNP PARIBAS BANK POLSKA SA

REVERSAL OF THE DOWNWARD TREND IN THE BANK'S SHARE PRICE IN Q4 2020



Moody's rating

rating outlook - Stable individual assessment/ adjusted - ba1/ baa3 deposit ratings short-term/ long-term - Prime-2/ Baa1





FY 2020 FINANCIAL RESULTS OF THE GROUP

INCREASE IN NET BANKING INCOME BY 3.4% (Y/Y), COST OF RISK IMPACTED BY COVID-19 PANDEMIC, LOWER OPERATING EXPENSES

| | 2020 PLN m | 2019 PLN m | Change y/y | Change y/y normalized* |
|---|------------------------|------------------------|-----------------------|------------------------|
| Net banking income | 4,704.7 | 4,550.2 | +3.4% | +0.6% |
| Total costs | (2,505.6) | (2,922.1) | (14.3%) | (2.3%) |
| Net impairment losses | (601.5) | (441.9) | +36.1% | +36.1% |
| Provisions for legal risk of CHF loans | (168.2) | (32.1) | 423.6% | 423.6% |
| Banking tax | (318.9) | (281.2) | +13.4% | +13.4% |
| Gross profit | 1,110.6 | 873.0 | 27.7% | (18.6%) |
| Net profit | 733.1 | 614.7 | 19.3% | (27.8%) |
| | | | | |
| | 31.12.2020 | 31.12.2019 | Change y/y | Change* y/y |
| Return on equity (ROE) | 31.12.2020 6.3% | 31.12.2019 5.7% | _ | • • • |
| Return on equity (ROE) Return on equity (ROE)* | | | у/у | • • • |
| | 6.3% | 5.7% | у/у | change - |
| Return on equity (ROE)* | 6.3% 6.2% | 5.7% 9.1% | y/y +0.6 pp | change - |
| Return on equity (ROE)* Cost / Income (C/I) | 6.3% 6.2% 53.3% | 5.7% 9.1% 64.2% | y/y +0.6 pp | change - (2.9 pp) - |

The comparability of results achieved in 2020 and 2019 was affected by:

- increase in cost of risk related to negative impact of coronavirus pandemic on the economy and financial situation of the Bank's credit customers. Net impairment losses amounted to PLN -601.5 m in comparison with PLN -441.9 m in 2019 (increase of PLN 159.6 m, by 36.1%). The negative impact of COVID-19 was estimated at PLN 236 m in 2020;
- increase in the cost of provisions for legal risk related to CHF loans by PLN 136.0 m (by 423.6%);
- no integration costs in 2020 (positive impact of PLN 15.3 m), as opposed to PLN 414.5 m in 2019;
- BFG costs higher by PLN 47.1 m y/y (as a result of an increase in the annual contribution to the bank restructuring fund and the guarantee fund for 2020), as well as costs related to the Borrower Support Fund higher by PLN 6.7 m;
- PLN -41.4 million restructuring provision in 2020 (employment optimization program);
- an increase in the banking tax by PLN 37.7 m y/y related to the Bank's assets increase.

Increase in the reported net profit of 19.3% y/y.

Excluding impact of integration costs and one-offs, the 2020 net profit would amount to PLN 712.0 million (-27.8% y/y)

In Q3 2020, the result from provisions for legal risk of CHF housing loans was excluded from the category of other operating expenses. For the sake of comparability, the shift was made in all the presented periods

ne-offs:

2020 integration costs PLN +15.3 m, of which:



^{*} One-offs and integration costs excluded

^{• 2020:} PLN 10.8 m (BIK and KIR valuation PLN 45.1 m, sale of Kasprzaka PLN 43.6 m, restructuring provision PLN -41.4 m, provision for penalty imposed by UOKiK related to spread clauses in credit agreements PLN -26.6 m and provision for option case PLN -9.8 m

^{• 2019:} PLN -44.8 m (provision for CJEU judgment on commission reimbursement in the event of early loan repayment PLN -69.6 m, provisions for option case and operating loss PLN -17.7 m and sale of factoring activities PLN 42.4 m)

PLN -10.3 m - administrative expenses, depreciation and amortization

PLN +5.0 m - other operating expenses (positive value)

²⁰¹⁹ integration costs - PLN -414.5 m, of which:

PLN -389.9 m - administrative expenses, depreciation and amortization

PLN -24.6 m - other operating expenses

NET PROFIT

IMPACT OF MATERIAL EVENTS ON 2020 AND 2019 RESULTS

PLN million

Material events Net profit Q1 2019 • PLN -54.3 m integration costs • PLN -116.1 m contribution to the bank resolution fund BFG (PLN -129.1 m total BFG costs) 02 2019 • PLN -108.5 m integration costs • PLN +45.0 m (net PLN +36.5 m) from the sales of factoring 03 2019 • PLN -103.3 m integration costs • PLN -48.8 m of provision for commission reimbursement (CJEU) 305.0 • PLN -11.3 m provision for option case, PLN -6.4 m operational loss, PLN -2.6 m adjustment of the factoring price: Q4 2019 241.4 233.1 • PLN -148.4 m integration costs 215.9 • PLN -29.5 m portfolio provision for CHF loans (CJEU) 205.6 198.4 • PLN -20.8 m provision for commission reimbursement (CJEU) 155.5 01 2020 • PLN +43.6 m sale of Kasprzaka real estate Net profit excl. integration costs 116.1 • PLN -11.3 m provision for CHF loans (CJEU) 231.5 • PLN -9.8 m provision for legal risk - lost option case 217.1 219.0 • PLN -126.0 contribution to the bank resolution fund BFG (PLN -147.6 m total BFG costs) Net profit 167.5 161.6 Q2 2020 121.3 114.8 115.1 reported • PLN +45.1 m valuation of BIK and KIR • PLN -15.2 m provision for CHF loans (CJEU) 03 2020 • PLN -26.6 provision for UOKiK penalty related to spread clauses in credit agreements Q1 19 02 19 03 19 04 19 01 20 02 20 03 20 Q4 20 • PLN -39.9 m provision for CHF loans (CJEU) 2 3 4 8 5 6 7 04 2020 • PLN -41.4 restructuring provision (employment optimization program) **ROE** as reported 6.1% 7.1% 6.1% **5.7**% 4.1% 5.9% 6.6% 6.3% **ROE** excl. integration costs 7.7% 9.5% 8.8% 8.7% 4.1% 5.9% 6.6% 6.2%



CONSOLIDATED P&L

PLN thousand

| _ | cumulatively | | quarterly | | | | | | | |
|--|--------------|-------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Profit and loss account | 31/12/2020 | 31/12/2019 | Q4 2020 | Q3 2020 | Q2 2020 | Q1 2020 | Q4 2019 | Q3 2019 | Q2 2019 | Q1 2019 |
| Interest income | 3,602,796 | 4,188,083 | 823,360 | 832,568 | 919,168 | 1,027,700 | 1,040,116 | 1,053,372 | 1,059,509 | 1,035,086 |
| Interest expenses | (542,726) | (1,019,324) | (75,974) | (93,657) | (155,887) | (217,208) | (234 504) | (255,064) | (264,812) | (264,644) |
| Net interest income | 3,060,070 | 3,168,759 | 747,386 | 738,911 | 763,281 | 810,492 | 805,312 | 798,308 | 794,697 | 770,442 |
| Fee and commission income* | 1,132,051 | 1,060,165 | 314,772 | 301,050 | 249,685 | 266,544 | 274,751 | 259,542 | 256,554 | 251,853 |
| Fee and commission expenses* | (215,956) | (240,228) | (56,972) | (49,814) | (49,386) | (59,784) | (67,424) | (54,019) | (55,350) | (45,970) |
| Net fee and commission income | 916,095 | 819,937 | 257,800 | 251,236 | 200,299 | 206,760 | 207,327 | 205,523 | 201,204 | 205,883 |
| Dividend income | 9,669 | 6,007 | 1,419 | 5,811 | 460 | 1,979 | - | 4,451 | 1,348 | 208 |
| Net trading income | 748,390 | 682,415 | 213,992 | 157,593 | 189,619 | 187,186 | 180,687 | 175,696 | 158,035 | 167,997 |
| Net investment income | 29,081 | (31,836) | 196 | 11,015 | 41,439 | (23,569) | 8,695 | (20,533) | (12,361) | (7,637) |
| Net income on collateral accounts | (11,077) | (4,385) | 1,612 | (2,992) | (869) | (8,828) | 257 | (3,559) | (3,009) | 1,926 |
| Other operating income | 323,586 | 182,705 | 84,763 | 43,356 | 49,372 | 146,095 | 43,158 | 30,696 | 71,632 | 37,219 |
| Result on impairment write-offs of financial assets and provisions for liabilities | (601,499) | (441,890) | (108,533) | (94,733) | (199,912) | (198,321) | (101,904) | (135,315) | (112,353) | (93,181) |
| Net provisions for CHF mortgages legal risk** | (168,156) | (32,113) | (101,680) | (39,914) | (15,233) | (11,329) | (31,179) | (174) | (95) | (665) |
| General administrative expenses | (2,137,605) | (2,467,937) | (527,326) | (479,852) | (480,881) | (649,546) | (649,803) | (585,234) | (594,822) | (638,078) |
| Depreciation | (367,958) | (454,147) | (97,424) | (90,982) | (89,960) | (89,592) | (101,904) | (131,016) | (115,755) | (105,472) |
| Other operating expenses | (371,120) | (273,371) | (123,043) | (83,255) | (53,989) | (110,833) | (108,647) | (99,861) | (34,305) | (30,558) |
| Operating result | 1,429,476 | 1,154,144 | 349,163 | 416,193 | 403,626 | 260,494 | 252,862 | 238,982 | 354,216 | 308,084 |
| Banking tax | (318,909) | (281,189) | (84,461) | (83,625) | (80,182) | (70,641) | (70,405) | (69,457) | (70,982) | (70,345) |
| Gross profit (loss) | 1,110,567 | 872,955 | 264,702 | 332,568 | 323,444 | 189,853 | 182,457 | 169,525 | 283,234 | 237,739 |
| Income tax | (377,472) | (258,261) | (97,236) | (101,066) | (104,398) | (74,772) | (61,186) | (54,763) | (66,174) | (76,138) |
| NET PROFIT (LOSS) | 733,095 | 614,694 | 167,466 | 231,502 | 219,046 | 115,081 | 121,271 | 114,762 | 217,060 | 161,601 |

^{*} In Q4 2020, mapping of write-offs and provisions for unpaid fees was changed. The shift was made in all quarters in 2020 as well as in cumulative 2019 and 2020 figures

^{**} In Q3 2020, the result from provisions for legal risk of CHF housing loans was excluded from the category of other operating expenses. For the sake of comparability, the shift was made in all the presented periods.



ASSETS

PLN thousand

| Consolidated statements of financial position | 31/12/2020 | 30/09/2020 | 30/06/2020 | 31/03/2020 | 31/12/2019 | 30/09/2019 | 30/06/2019 | 31/03/2019 | 31/12/2018 |
|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| ASSETS | | | | | | | | | |
| Cash and balances with the Central Bank | 3,421,877 | 2,923,598 | 4,524,539 | 3,225,246 | 4,658,171 | 2,432,745 | 2,350,499 | 2,715,459 | 2,897,123 |
| Amounts due from banks | 774,722 | 661,528 | 1,834,807 | 1,047,005 | 679,308 | 867,909 | 527,687 | 916,374 | 961,496 |
| Derivative financial instruments | 1,531,617 | 1,447,087 | 1,322,060 | 1,601,162 | 800,886 | 917,845 | 729,564 | 743,071 | 715,671 |
| Adjustment of fair value of the hedging item | 531,793 | 578,742 | 563,865 | 481,474 | 228,120 | 300,057 | 231,929 | 172,367 | 130,405 |
| Loans and advances to customers valued at amortised cost | 74,097,269 | 73,961,882 | 74,339,859 | 74,977,955 | 71,836,643 | 72,196,212 | 70,857,188 | 72,210,895 | 70,997,701 |
| Loans and advances to customers valued at fair value through P&L | 1,539,848 | 1,640,581 | 1,714,418 | 1,807,680 | 1,974,396 | 2,069,805 | 2,182,483 | 2,283,645 | 2,416,249 |
| Financial assets for sale | - | - | - | - | - | - | - | - | - |
| Securities valued at amortised cost | 23,361,022 | 21,832,298 | 19,905,356 | 18,204,480 | 17,916,645 | 17,009,661 | 15,977,152 | 16,079,051 | 11,939,238 |
| Securities valued at fair value through P&L | 371,900 | 363,874 | 340,468 | 279,141 | 241,754 | 219,470 | 211,283 | 206,202 | 204,421 |
| Securities valued at fair value through the other total income | 10,228,560 | 14,707,256 | 10,677,194 | 7,093,076 | 7,953,358 | 8,082,845 | 9,917,396 | 10,194,356 | 15 8,75,339 |
| Investment property | - | 56,577 | 56,577 | 56,577 | 56,577 | 55,868 | 55,868 | 55,868 | 55,868 |
| Intangible assets | 651,608 | 552,575 | 525,717 | 511,272 | 519,945 | 490,969 | 498,069 | 506,991 | 520,767 |
| Property, plant and equipment | 1,479,540 | 1,123,993 | 1,149,393 | 1,158,185 | 1,226,746 | 1,189,700 | 1,136,103 | 1,097,855 | 511,275 |
| Deferred income tax assets | 745,606 | 871,098 | 904,821 | 943,848 | 976,748 | 1,028,678 | 989,616 | 994,738 | 1,034,313 |
| Current income tax assets | 55,087 | 42,816 | 43,195 | 27,139 | - | - | - | 2,461 | - |
| Other assets | 786,839 | 810,344 | 804,879 | 629,701 | 884,845 | 693,855 | 879,264 | 665,890 | 872,115 |
| TOTAL ASSETS | 119,577,288 | 121,574,248 | 118,707,148 | 112,043,941 | 109,954,142 | 107,555,619 | 106,544,101 | 108,845,223 | 109,022,519 |



LIABILITIES AND EQUITY

PLN thousand

| Consolidated statements of financial position | 31/12/2020 | 30/09/2020 | 30/06/2020 | 31/03/2020 | 31/12/2019 | 30/09/2019 | 30/06/2019 | 31/03/2019 | 31/12/2018 |
|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| LIABILITIES | | | | | | | | | |
| Amounts due to the Central Bank | 84,675 | 106,994 | - | - | - | - | - | - | - |
| Amounts due to other banks | 6,824,894 | 6,625,208 | 4,891,630 | 4,910,888 | 4,485,264 | 4,727,260 | 4,803,636 | 4,371,236 | 3,976,469 |
| Liabilities on sold securities | - | - | - | - | - | - | - | - | - |
| Adjustment of fair value of the hedging and hedged item | 542,719 | 585,208 | 597,961 | 535,006 | 224,218 | 276,030 | 205,551 | 175,283 | 123,600 |
| Derivative financial instruments | 1,521,148 | 1,344,080 | 1,333,735 | 1,549,344 | 815,637 | 940,532 | 800,950 | 789,219 | 783,818 |
| Amounts due to customers | 90,051,004 | 94,880,015 | 93,742,118 | 86,927,106 | 86,134,984 | 83,348,683 | 82,641,868 | 85,922,946 | 87,191,708 |
| Liabilities on debt securities issue | 1,318,380 | 1,504,164 | 1,704,302 | 1,919,545 | 2,179,052 | 2,179,424 | 2,179,424 | 2,179,610 | 2,179,424 |
| Subordinated liabilities | 4,306,539 | 1,975,455 | 1,962,317 | 1,998,570 | 1,882,064 | 1,920,534 | 1,867,972 | 1,879,367 | 1,875,769 |
| Leasing liabilities | 968,749 | 629,323 | 637,185 | 638,211 | 602,192 | 616,475 | 599,594 | 593,097 | - |
| Other liabilities | 1,269,243 | 1,500,465 | 1,715,669 | 1,762,631 | 1,893,414 | 1,983,840 | 2,095,921 | 1,818,286 | 1,711,641 |
| Current income tax liabilities | - | 53,714 | 31,192 | 4,463 | 38,338 | 65,837 | 20,303 | 5,380 | 174,589 |
| Deferred income tax provision | - | 8,410 | 8,410 | 8,410 | 8,535 | 8,274 | 8,274 | 8,275 | 8,276 |
| Provisions | 659,410 | 540,925 | 522,029 | 507,410 | 531,061 | 442,054 | 396,922 | 416,521 | 437,412 |
| TOTAL LIABILITIES | 107,546,761 | 109,753,961 | 107,146,548 | 100,761,584 | 98,794,759 | 96,508,943 | 95,620,415 | 98,159,220 | 98,462,706 |
| EQUITY | | | | | | | | | |
| Share capital | 147,419 | 147,419 | 147,419 | 147,419 | 147,419 | 147,419 | 147,419 | 147,419 | 147,419 |
| Supplementary capital | 9,110,976 | 9,110,976 | 9,110,976 | 9,110,976 | 9,110,976 | 9,110,976 | 9,110,976 | 9,110,976 | 9,111,033 |
| Other reserve capital | 2,208,982 | 2,207,770 | 2,206,558 | 1,572,757 | 1,572,757 | 1,572,757 | 1,572,757 | 1,208,018 | 1,208,018 |
| Revaluation reserve | 255,833 | 214,271 | 187,298 | 133,205 | 125,251 | 133,423 | 125,763 | 105,100 | 141,179 |
| Retained earnings | 307,317 | 139,851 | (91,651) | 318,000 | 202,980 | 82,101 | (33,229) | 114,490 | (47,836) |
| retained profit | (425,778) | (425,778) | (425,778) | 202,919 | (411,714) | (411,322) | (411,890) | (47 1,11) | (408,214) |
| net profit for the period | 733,095 | 565,629 | 334,127 | 115,081 | 614,694 | 493,423 | 378,661 | 161,601 | 360,378 |
| TOTAL EQUITY | 12,030,527 | 11,820,287 | 11,560,600 | 11,282,357 | 11,159,383 | 11,046,676 | 10,923,686 | 10,686,003 | 10,559,813 |
| TOTAL LIABILITIES AND EQUITY | 119,577,288 | 121,574,248 | 118,707,148 | 112,043,941 | 109,954,142 | 107,555,619 | 106,544,101 | 108,845,223 | 109,022,519 |



DISCLAIMER

- This presentation constitutes neither a sales offer nor an invitation to submit an offer to purchase or buy securities or financial instruments issued by BNP Paribas Bank Polska S.A. ("Bank"), nor any advice or recommendation with respect to the securities or other financial instruments issued by the Bank.
- This presentation may include forward-looking statements, future plans, perspectives and strategies, or intended events. The above criteria cannot be treated as forecasts of the Bank or assurances regarding the expected performance of the Bank, as they have been drawn up on the basis of expectations, projections and data concerning future events.
- The expectations of the Bank are based on the current knowledge, experience and opinions of the Management Board of the Bank, depending on a number of factors which may result in the actual results achieved in the future being significantly different from the statements included herein.
- The Bank shall have no obligation to update or publicly announce any changes and modifications with respect to any claims concerning the future included herein.
- Neither the Bank nor any of its representatives, parent entities or subsidiaries shall be liable for any damage resulting from any use hereof or any information contained herein or otherwise in connection herewith.
- This presentation is not intended for publication or distribution in any countries where such publication or distribution may be prohibited in accordance with applicable laws.
- The presented data applies to BNP Paribas Bank Polska S.A. Group.



INVESTOR RELATIONS BNP PARIBAS BANK POLSKA S.A.

CONTACT INVESTOR RELATIONS BUREAU

2, KASPRZAKA ST., 01-211 WARSAW e-mail: relacjeinwestorskie@bnpparibas.pl https://www.bnpparibas.pl/investor-relations



BNP Paribas Bank Polska Spółka Akcyjna with its seat in Warsaw at ul. Kasprzaka 2, 01-211 Warsaw, registered in the Register of Entrepreneurs of the National Court Register by the District Court for the capital city of Warsaw in Warsaw, XIII Business Division of the National Court Register under the number KRS 0000011571, with tax identification number (NIP): 526-10-08-546 and share capital of PLN 147 418 918 fully paid up.