SELECTED FACTS FROM
THE 2016 SOCIAL REPORT OF
THE BGŻ BNP PARIBAS BANK

Please visit our website to read the full version of the report
OUR ECONOMIC RESPONSIBILITY

WE RESPONSIBLY FINANCE THE ECONOMY
7 We monitor environmental and social risks in 7 sectors considered to be sensitive.

WE CREATE SOCIALLY INNOVATIVE PRODUCTS
13,729 of „Pakiet Społeczny Lider” („Social Leader Packages”) – special offers for social organizations.
• loyalty programme „Mam Bonus”, („I have a bonus”) which helps to help beneficiaries of our „Klasa” ( „Class”) programme.

WE RUN BUSINESS IN AN ETHICAL WAY
In our daily business we follow the stipulations of the Code of Conduct of the BNP Paribas Group.

WE INTEGRATE AND EDUCATE LOCAL BUSINESS
7,500 entrepreneurs participated in the „Tydzień Sąsiedzkiego Biznesu” ( „Neighbour Business Week”)
• 230 entrepreneurs participated in the „Akademia Lokalnego Biznesu” ( „Local Business Academy”)

WE SUPPORT INNOVATIVENESS
• We created Hackathon – a unique space for development of financial start-ups.
• As a partner of the ranking list „Polska Firma Przyszłości” ( „Polish Company of the Future”), we distinguished leaders from the SMEs sector, also in the „socially responsible company” category.
• It is for the third time that we have awarded prizes to „Innowacyjni Klienci” ( „Innovative Customers”).

WE BET ON AN OPEN AND CONSTRUCTIVE DIALOGUE WITH THE CUSTOMERS
• We have established an institution of Consumer Ombudsman.
• Twice a year we meet with customers all over Poland as part of Customer Boards.

WE SHARE KNOW-HOW
1,000+ Our agro experts have chaired over 1,000 meetings e.g. AgroConference series and Agro Academy.

WE SENSITIZE CUSTOMERS TO CYBERSECURITY ISSUES
We have made available the IBM Trusteer Rapport, an advanced tool protecting against malware attacks, free of charge, to entrepreneurs.

WE RESPONSIBLY FINANCE THE ECONOMY
WE INTEGRATE AND EDUCATE LOCAL BUSINESS
WE APPLY CSR PRINCIPLES IN OUR SUPPLY CHAIN
• 90% of our purchase is made in Poland.

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OUR SOCIAL RESPONSIBILITY

There are over 8,000 employees:

- 4,304 in the network
- 3,728 in the head office

7 Foundations of our organizational culture:
- Courage
- Cooperation
- Vision
- Entrepreneurship
- Support for changes
- Trust
- Inspiration

We foster openness and respect for diversity:
- We have signed the Diversity Charter.
- We have introduced the Diversity Policy and Diversity Management Rules.

We care for a friendly workplace:
- We have been awarded with a "Top Employer 2016" title.
- 75% employees took part in a satisfaction survey, the results of which are grounds for further improvement actions.

We bet on employment diversity:
- 20 the youngest employee
- 68 the oldest employee
- 58% of management are women

Additional benefits are guaranteed for all employees:
- 5,777 persons have private medical care.
- 2,880 employees use a Multisport card.

Employees may develop in a versatile way:
- Every employee spent 35.6 hours on average on training in 2016.
- Over 400 employees participated in the Professional Mobility Days.
- 600 employees developed their soft skills by doing voluntary work.

Our employees are CSR!
Summary of the CSR Days:
- Over 200 employees had their blood tests done.
- Over 100 persons participated in first aid workshops.
- Over 2,000 km cycled to work instead of driven by car, which means 385 kg less of CO₂ emissions.
- Over 100 employees participated in a special chill-out break.
- 70 persons had an appointment to consult a diet specialist.

Please visit our website to read the full version of the report.
OUR CIVIC RESPONSIBILITY

WE CARE FOR AVAILABILITY OF OUR PRODUCTS AND BRANCH

- 488 branches and 569 ATMs all over Poland.
- 465 kids' corners.
- Service standards for people with disabilities.

WE SUPPORT LOCAL SOCIAL ORGANIZATIONS

596 subventions in a seven-year history of the Local Grants Programme
31 subventions granted in 2016

YOU CAN COUNT ON ME, THAT IS AN EMPLOYEE VOLUNTARY WORK PROGRAMME

600 involved employees.

- Best Social Projects contest: 79 volunteers, 17 initiatives for 1600 beneficiaries, 698 hours of commitment.
- 111 employees donated over 30 liters of blood.
- Over 150 employees registered themselves in the bone marrow donors database.
- 1 day free of work for social activities.

WE INTEGRATE LOCAL COMMUNITIES THROUGH OUR OWN PROGRAMMES

1500 participants of 7 „Agro na obcasach” („Agro on high heels”) meetings

- 1,000 children participate in the „Dzieciaki do rakiet” („Kids to rackets”) 
- 20,500 inhabitants of 46 small towns watched new films at outdoor screenings „Kino pod gwiazdami” („Cinema under the stars”).

WE RAISE FINANCIAL AWARENESS AND KNOWLEDGE

40 employees-volunteers joined in the „Bakcyli” („Bug”) programme. They ran a total of 101 classes for 4,300 secondary school students.

WE LEVEL UP EDUCATIONAL CHANCES

700 For 14 years we have been implementing the the „Klasa” („Class”) programme. We have already helped 700 scholarship beneficiaries from over 300 towns. Only in 2016 we supported 224 scholarship beneficiaries.

- In 2016 under the „Agrotalenty” („Agrotalents”) programme we awarded scholarships to 82 young future farmers.

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OUR ENVIRONMENTAL RESPONSIBILITY

WE SUPPORT ECOLOGICAL INVESTMENTS

• We are a leader of support for small and medium RES projects.
• We offer preferential eco-products, such as: investment loans Green Energy and ECO Leasing Polska.

WE ARE INVOLVED IN COUNTERACTING CLIMATE CHANGE

We contribute to the achievement of ambitious global environmental goals of the BNP Paribas Group:
• Almost double (up to 15 billion euros in 2020) increase of financing in the RES sector.
• Withdrawal from financing of high-emission projects until 2020.
• Neutral emission of carbon dioxide in the conducted activity by the end of 2017 – as one of few banks in the world.
• CO₂ emission reduction by 25% until 2020.
• Investing 100 million euros in eco-energy start-ups until 2020.

WE STRENGTHEN ECO-AWARENESS IN OUR ENVIRONMENT

• Fostering eco-habits is one of the main goals of the CSR Days.
• We have presented the „Climate, the 360° exhibition” in Poland, dedicated to climate change and its consequences.
• 95% of new providers have been assessed as to their environmental friendliness.

WE CURB OUR NEGATIVE IMPACT ON ENVIRONMENT

100% of our branches have LED external signage.

15% In 2016 we managed to cut paper use by over 15% (by over 20% per employee).
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• In 2016 we managed to cut paper use by over 15% (by over 20% per employee).
• 99.7% of paper we use is eco-certified.
• We shred documents in a safe and environmentally friendly way.
• We have been awarded another distinction in the Ekoaktywni (“Ecoactive”) CSR programme.
• We have safely disposed of 2,605 toners.
• We are not happy to throw items away: we try to give a second life to working IT equipment and furniture.
• We limit business travel in favour of conference calls.
• We have reduced the number of data centres from 4 to 2.
• We are testing hybrid cars.

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